### HIGH ROAD AGENCY



# **Our Journey**

| 1/2013 | High Road Digital Launched by Jones Media              |                   |
|--------|--|-------------------|
|        | *Stand Alone Business Unit                             |                   |
|        | (Local Sales Team – 3 <sup>rd</sup> Party Fulfillment) | HIGH ROAD DIGITAL |
| 9/2013 | Rob Bunch joined High Road                             |                   |
|        | (Shift From Product Sells to True Agency Model)        |                   |
| 2014   | Launch of First White Label Partnership                |                   |
| 2015   | Over \$1,000,000 in Top Line Revenue                   |                   |
| 2016   | Acquired Boomtown Film Company                         |                   |
|        | (Intentional Expansion of Video Services)              |                   |
|        | Acquired by Adams Publishing Group (APG)               |                   |
| 2017   | Rebranded to The High Road Agency                      |                   |
|        | 150+ Clients (90% Retention Rate)                      |                   |
|        | 13 Full Time Staff Members                             |                   |
|        | 6 White Label Partnerships                             | AGENCY            |
|        |  |                   |



# **Our Products**

|  | I |  |  |
|--|---|--|--|

Web Development & Search Engine Optimization Design, Build, Maintain, & Be Found



Video Production, Development, & Photography Create, Edit & Publish Your Bigger Story



Creative Design Ensuring You Stand Out



Public Relations Strategic Communication Promoting Your Brand.



Event Management & Promotions Creating Experiences Consumers Won't Forget





Right Message, Right People, Right Time Social Media Management & Advertising

Targeted Traditional, Diverse &

**Digital Advertising** 

Managing the Conversation & Building Engagement



Promotional Products Leaving a Lasting Impression with Your Brand



Search Engine Marketing Pay-Per-Click Campaigns That Drive Conversions

All fulfillment internal, however, we do use software to help us purchase SEM, Targeted Display, Social Media Scheduling, and Reputation List Management.





#### **13 Full Time Employees**

#### Qty 3 Partner Success Managers (Sales)

- 1 White Label Partners
- 1 Tourism Vertical
- 1 General Sales
- 2 Open Positions in 2018
- 6 Sales Teams (White Label Partners)

#### Qty 3 Administration

- 1 Managing Director
- 1 Project Manager (Traffic)
- 1 Project Coordinator (3rd Party Relations)
- \*Accounting, IT, HR Services Provided By APG

#### Qty 7 Operations

- 2 Designers (Websites)
- 2 Videographers
- 2 Graphic Designers
- 1 Content Specialist (Social/PR)

\*Contractors for Reporting and Additional Content Writing



## **Our Finances**

#### 2013 Launched

Strategy – Five Years of Investment Focus on Top Line Revenue Growth Save Main Street (Small Business Focus) In Newspaper Markets

#### 2014 F

Re-Launch Adjacent Market Strategy

Leverage Relationships 608% Revenue Growth

2015 Shift from Small to Medium Business Focus on Non-Traditional Advertisers 122% Revenue Growth

2016 Shift from Digital to Full Service AgencyFocus on Storytelling and Brand Build-out101% Revenue Growth

#### 2017 Re-Inventing Ourselves

High Road Brand Change Focus on Growing Verticals/Industries First Time Showing Profit (Few Months) Drove Division Year Over Year Growth 60% Revenue Growth

#### 2018 Year of Profitability

Projected 42% Revenue Growth Focus On Fewer Accounts Larger Spend Level 42% Agency Services 58% Digital Services

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# Lessons Along

- Invest in the future. \*Remember patience is a virtue.
- Operate as a stand-alone entity, apart from the newspapers (i.e. separate accountability, structure, sales teams, budgets, P&Ls, etc.).
- Operate in non-newspaper markets.
- It's not about selling products it's about being marketers and storytellers.
- It's all about relationships.
- "Yes, we do that."
- Build the best teams invest in people.
- In-house fulfillment drives down cost of sales.
- Drive revenue through non-traditional methods. (i.e. video, events, public relations)
- Have the ability to change direction, take a detour, or turn around.
- Find a niche and own it.
- It's hard work you're building something.
- Have fun.



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# Buckle up! It's going to be a fun ride!

