



Today's video conference call will begin shortly.

Tips for Conference Attendees:

- Please mute your computer so background noise is not distracting.
- Questions can be typed into the chat box at any time.
- This call is scheduled for 60 minutes. We will be recording the call, and that recording will be made available to participants after the call. If you have to leave the call before the end of this video conference, you won't miss anything!
- A PDF version of today's PowerPoint will be available to all participants after the call, too.
- We welcome your feedback. Please send your comments and suggestions to greg@snpa.org





March 21, 2019
Video Conference – Growing Your Classified Revenue

Additional upcoming "P2P" (Publisher-to-Publisher) video conference calls:

April 25 – Growing major retail segments

May 16 – Seasonal selling strategies

June 20 – Targeting content for the most valuable audiences

Registration opens one month in advance of each call at www.snpa.org

Today's conference moderator:
Tom Silvestri, president and publisher
Richmond Times-Dispatch





Participants registered for today's call:

- Karen Triplett, The Pilot
- Laura Welborn, Indiana Media Group
- Mary Kaye Wells, Palatka Daily News
- Mike Fishman, Citizen Tribune
- Hanne Richards, The News Reporter
- John McClure, Goldsboro News-Argus
- Jana Thomasson, The Mountain Press
- Chris Corey, Savannah Morning News
- Bob Birkentall, GateHouse Media
- KC Calhoun, Stillwater News Press
- Nancy Mullinax Hogsed, Spartanburg Herald Journal
- Daniel Holmes, Shelby County Reporter
- Pamela Bowlin, The Richmond Register
- Paul J. Heidbreder, Traverse City Record-Eagle
- Patty Bennett, The Daily Independent
- Maria Foglio, Sun Coast Media Group

- Tom Silvestri, Richmond Times Dispatch
- Cindy Durham, SNPA
- Edward VanHorn, SNPA
- Greg Watson, SNPA



Accessing the slides after this call:

http://snpa.static2.adqic.com/static/P2P-03-21-19.pdf

We also will be sending this to you in an email, along with a link to a recording of today's call.

Want to receive a recording of previous P2P calls?

Email greg@snpa.org to request any/all of the following:

- Revenue
- Tactical cost-cutting
- Organizing your sales force
- Leveraging data to build audience and diversify revenue
- How coverage impacts revenue
- Best revenue ideas
- Non-traditional revenue



The Pilot Southern Pines, NC

Job Network & Total Talent Reach



All recruitment ads automatically go onto the Pilot's own Job Network website. This is an additional \$25 charge per ad.

However, we take it one step further and upsell the ad with *Total Talent Reach*. This is a program provided by the Job Network that pushes the digital portion of the ad out to 100s of additional industry and location-specific job search websites. This program has been instrumental in HR managers finding the best candidates in the market for the positions they have available.

Since starting Total Talent Reach in 2010, we have averaged \$56K additional revenue year after year.



Karen Triplett
Classified Sales Manager & Recruitment Specialist
The Pilot

karen@thepilot.com

910-693-2510

Southeastern Indiana Media

Savvy Senior Savings Directory

A customer called in and asked if we could start listing a variety of discounts available for seniors. We didn't have anything like that. My editor shared the call with me and I came up with Senior Savings directory.

I created a flyer for the staff that could be emailed or dropped off and a spec ad from Metro showing what we were doing. Sales started immediately.

While we haven't published our first directory yet, we have 12 sold in three days and expect to launch in two weeks.



Laura Welborn Regional Publisher Southeastern Indiana Media Laura.Welborn@indianamediagroup.com 812.663.3111 x 7001



Palatka Daily News Palatka, FL

Business Card Directory

We are starting a business card directory in classifieds at the end of the month. We sold a Business Card Directory as a stand-alone (10,000 copies) and included this as part of the cost (\$100 for each card). We are rotating them daily with about six each day throughout the rest of the year.

We are working on a line service directory as well. We have had several customers come in and ask us to consider starting it up again. We are in the process of setting up the rates and how it will look.





Mary Kay Wells
Advertising Director

mwells@palatkadailynews.com

The Citizen Tribune Morristown, TN

1 of 2

Weekend Extravaganda

Two pages for the Weekend Extravaganza carry listings for used cars only. The pages run every Thursday.

Each location can have up to one full strip (four blocks) each run. We sell these for "buy 1 block, get 1 free." The first block sells for \$17.50 and the second block is free. That means they can get the four-block strip for \$35 per run.

Total \$1,400 per month.



Mike Fishman
Publisher
The Citizen Tribune

mikefishman@citizentribune.com

423-581-5630



Mike Walker
Sales & Marketing Director
The Citizen Tribune
mwalker@citizentribune.com
423-581-5630 x 350



The Citizen Tribune Morristown, TN

2 of 2

Weekend Extravaganda

Our Real Estate Extravaganza is a four-page wrap for realtors only and it runs every other Friday. Each realtor can have up to one full strip (four blocks) each run.

We sell these for "buy 1 block, get 1 free" for \$25. That means each realtor can have a four-block strip for \$50 per run.

Total \$2,000 per month



Mike Fishman
Publisher
The Citizen Tribune

mwalker@citizentribune.com

Sales & Marketing Director

The Citizen Tribune

423-581-5630 x 350

mikefishman@citizentribune.com 423-581-5630



The News Reporter Whiteville, NC

Easter Egg Hunt

The News Reporter has hosted an Easter Egg Hunt the past eight years. It remains a popular and anticipated event each year.

The contest is set-up as a "sweepstakes" through our contest platform provider, Second Street. The format consists of hiding Easter eggs in the classified section in the print and digital edition for one month (eight issues) prior to Easter. At the end of the "egg counting" timeframe, participants submit their egg count on a printed form or through the online contest hosted on NRcolumbus.com.

Contest sponsors and The News Reporter provide prizes to three random winners chosen from the pool of participants who correctly count the number of eggs. We have hosted a similar contest over the 4th of July period. The contest is popular with readers and classified customers and drives traffic to the print and online classifieds.







Hanne Richards
The News Reporter

hannerichards@nrcolumbus.com 910-642-4104 x 237

Goldsboro, NC



Serving Over 60,000 Daily Readers

News-Argus 0856 Sport Utility
News-Argus Extra
The Wright Time.

Goldsboro, North Carol

0868

Cars for Sale

30 Days for \$30

One successful idea we have implemented in Goldsboro at the News-Argus is a 30-day "\$30 Sell Your Vehicle" idea. We approached local dealers with the idea to post a photo, description, price and contact information in a one-column by three-inch in-column classified. The ads will run in color when available -- all for just \$30 per vehicle.

This has increased our "Cars For Sale" category from the occasional private party listing to more than 20 listings some weeks. It really is a boost for readership on our classified pages and a win for our advertisers. They have been selling all cars listed within the 30-day period, most much sooner, while we gain \$30 per vehicle regardless of when it sells. These ads are also posted on our website in our classified section.



2010 DODGE CALIBER

SILVER, SXT, HATCHBACK, 17" ALLOY WHEELS, CLOTH, 4 DOOR, AUTO-MATIC

\$4,950.00

Jackson's Auto Mart 919-635-1222 Se Habla Espanol



2013 FORD FUSION

WHITE, SE, HYBRID, HEATED LEATHER, SUN-ROOF, REVERSE CAMERA, 18" ALLOY WHEELS, CLEAN CARFAX

\$9,500.00

Jackson's Auto Mart 919-635-1222 Se Habla Espanol

P2P INITIATIVE

John McClure
Publisher/Ad Director
Goldsboro News-Argus
Mt. Olive Messenger / Wright Times
jmcclure@newsargus.com

Savannah Morning News Savannah, GA



Run Till It \$ells!

The Savannah Morning News was looking for a sector of business that was relatively untapped. Realtors hold open houses, but agents that represent a handful of homes can only be at one open house at a time. So, the paper was only getting money from one of the listings. We took an old idea and offered a "Run Til it \$ells!" program. But, we put it on steroids - adding print and digital.

We have been doing this since June of 2017. On average, we sell eight to 10 programs a month, which generates roughly \$6,500 a month. Some months, revenue grows to \$8,000.



\$375 OR \$50 FOR 90 DAYS ONLY SELLS!

INCLUDES:

- Print ads in Savannah Morning News (Sunday HOMES section, size may vary)
- Inclusion in weekly digital slide shows of homes on savannahnow.com
- · Inclusion in weekly e-mail blast
- Banner ads on savannahnow.com
- Pushes on social media (Savannah Morning News Facebook

Ad is also online (with or without photo) If house (single address does not sell within 30 days, ad may continue at no charge, until it does sell for 6 months (whichever comes first). Agent must call at the end of each period to renew ad. Ad may have price revision.

EXAMPLES OF PRINT ADS:





For more information contact:
Ashley Jacobsen • 912,652,0238
ajacobsen@savannahnow.com

Salvannah Morning Arips.
savannahnow.com

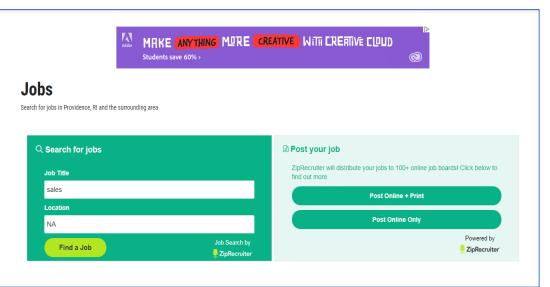


Chris Corey
Vice President of Sales
Savannah Morning News
ccorey@savannahnow.com
912-652-0241

GateHouse Media GateHouse Self-Serve Job Employment Ads

Our Recruitment Advertising VP, Chris Johnson, came to GateHouse and reorganized our employment team structure, product suite and package options. One of those package options was a group of self-serve print/online employment job posting packages. While we've always had self-serve options for recruitment, these new options include options from our online vendor Zip Recruiter. The packages were carefully assembled and DID NOT shy away from a higher price point by ecommerce standards.

Purchase Path/Navigation: We begin with prominent navigation from our job portal page. When a prospective employer chooses the "Post online + Print" option, they arrive at our e-commerce page for employment ads



Bob Birkentall

Director of Online Verticals GateHouse Media, Inc.

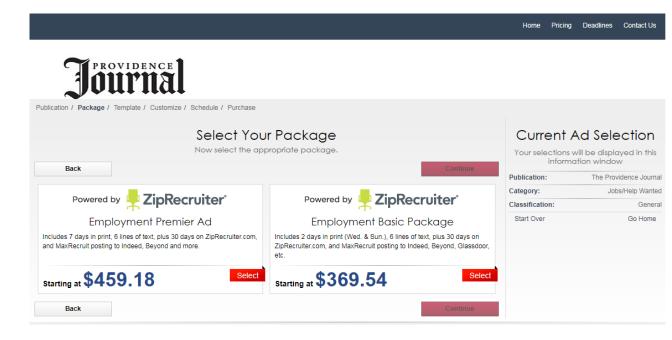
bbirkentall@GateHouseMedia.com



GateHouse Media GateHouse Self-Serve Job Employment Ads

Customers choose from two carefully assembled packages and complete their transaction using our self-serve platform from I-publish.

Results: Our self-serve employment package revenues went from \$107K in 2017 to \$473K in 2018. We are also on track to reach \$1.5MM in 2019. Additionally, we are actively re-marketing these offerings to lapsed accounts through email campaigns.





Bob Birkentall
Director of Online Verticals
GateHouse Media, Inc.

bbirkentall@GateHouseMedia.com

859-879-0253

Stillwater News Press Stillwater, OK

Business Honor Roll

Our Business Honor Roll page publishes once a year on January 1. We start running house ads and mailing fliers out with invoices in November to give local businesses plenty of time to get their name on the list.

This costs \$30 to be included. This is one of our most popular sections every year.





classifieds@stwnewspress.com

405-372-5000 x 240



Spartanburg Herald Journal Spartanburg, SC

Recruitment Ad Redesign

One thing that we tried last year is a redesign of our recruitment ads. We stopped running simple line ads and started doing full-color modular ads to help draw attention. Also, companies are more likely to spend money if they get something attractive.

The digital component ran for 30 days on Zip Recruiter. This lengthened the life of their ad and also helped attract passive job seekers, instead of just targeting the active ones.









Nancy Mullinax Hogsed Spartanburg Herald Journal

nancy.mullinax@gatehousemedia.com

864-562-7325

Shelby County Reporter Columbiana, AL

Private Party Auto -- Run It Until It Sells

We have recently added an automotive special for private party individuals looking to sell their automobiles. We charge the customer a \$50 flat fee to run the ad until the vehicle is sold. The ad must be 25 words or less and they can include a photo.

The ad must be prepaid and the ad will run in print and online until the customer sells the vehicle. We don't offer this package to businesses. The package is popular in many of our classified markets.



SHELBY COUNTY REPORTER Alabama's Best Community Newspaper

Daniel Holmes
Shelby County Reporter
Classified Manager

daniel.holmes@shelbycountyreporter.com

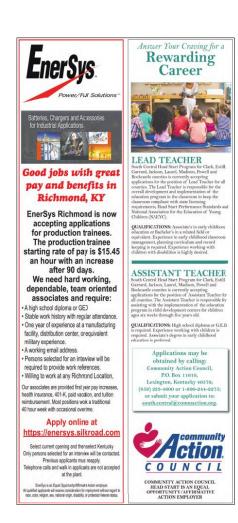
The Richmond Register Richmond, KY

Get A Job Spadea

With an abundance of 17-inch newsprint on the floor at our plant in January, we published our first "Get the Job" spadea -- a full-color section that we wrap around the first section of the Richmond Register. The spadea has both content and ads. The price points are very affordable for even the most conservative of advertisers. Much of the employment listings in our area are run through employment agencies, which sometimes resist advertising on a regular basis. However, they like the spadea because it stands out.

Our goal is to have this run twice a month at a total of \$1,500 each run and build it from there.







Pamela Bowlin The Richmond Register 859-624-6681

pbowlin@richmondregister.com

Traverse City Record-Eagle Traverse City, MI

Reorganization of Outbound Classified Work

One of the ways we've strengthened our classified pages is by shifting responsibility for some of the retail local sections and special pages that were struggling to our classified inside outbound calling team.

This move has allowed them to stay active and vibrant in order to maintain the staffing required to have a strong performing outbound sales team. Three good things have come from this move. Our sales on these assigned projects have been up. Additionally, our team is firmly in place to maintain our current level of classified revenue, or at the very least, slow the decline. Much of the inbound customer service has been shifted to outbound calling success.

In 2017 when we made this move, our sections ended the year up approximately \$76,000. This has allowed our outside team to spend more time selling and closing digital tactic revenues, which has been a newer and faster-growing revenue source.





Paul J. Heidbreder Publisher Traverse City Record-Eagle pheidbreder@record-eagle.com 231-933-1403

The Daily Independent Ashland, KY

Monster Sales Training

We recently had representatives from Monster come to do training for our one-person classified staff and our outside sales team. We preplanned four-legged calls with the reps and, while the Monster rep was on the road, another representative gave a refresher course to our inside classified person.

We were able to get our classified salesperson back in the habit of making outbound calls every day and we landed a \$6,000 Monster package from our city, which does quite a bit of hiring. We truly needed training and encouragement to get our recruitment advertising plan back on track to hit goals.







Patty Bennett
Publisher
The Daily Independent
pbennett@dailyindependent.com

Sun Newspapers/The Arcadian Venice, FL

Monster Sales Training

Working in conjunction with our Monster Partner, we are doing two new recruitment strategies:

- 1) Paper-sponsored networking breakfast inviting every large employer in the DMA to highlight our recruitment packages and demo the options live.
- 2) Once a month, we have our partner come to the paper to work exclusively with our inside staff. These folks don't hit the streets, but benefit with pre-set appointments that are done live with the client via web-ex. Follow-up packages are then emailed to each prospective client based on the needs identified during the web-ex calls.





Maria Foglio Classified Director/Arcadia General Manager

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Join us again on April 25:

"Growing Major Retail Segments" is the subject of our next P2P video conference call.

Best practices and a sharing of great ideas!

Thursday, April 25, from 2-3 p.m. (EDT).

Watch for information coming soon in the SNPA eBulletin and on SNPA.org

