# A new audience for The Morning News

BUILD THE NEWS UPON THE ROCK OF TRUTH AND RIGHTEOUSNESS. CONDUCT IT ALWAYS UPON THE LINES OF FAIRNESS AND INTEGRITY ACKNOWLEDGE THE RIGHT OF THE PEOPLE TO GET FROM THE NEWSPAPER BOTH SIDES OF EVERY IMPORTANT QUESTION C.B. DEALE

**The Dallas Morning News** dallasnews.com

## The core



## Early web sites =

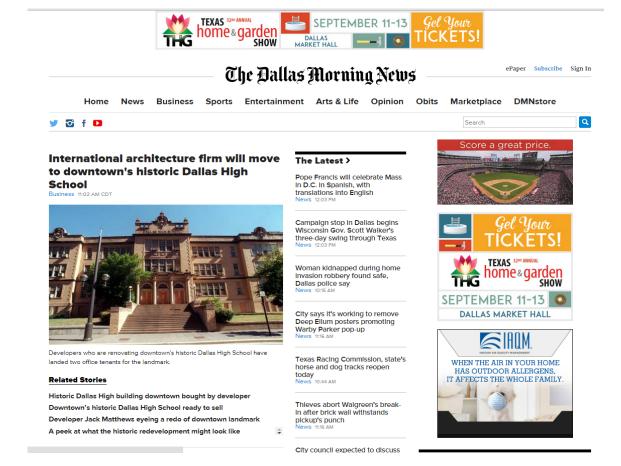
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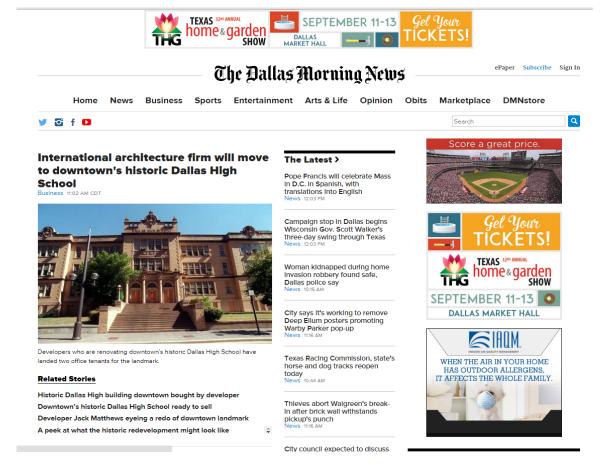
Find a Car Find a Deal Sell Your C Job Seekers
 Employers Local SportsDay Business & Technology News Now and .... homecenter Former BSA official indicted for child porn 6-year-old boy killed by garbage truck Buying
 New Homes Place an Ad Arts & Entertainme One of the top national officials for Boy Scouts of America in Irving has been indicted for Trial begins in Deep Ellum beating case DatingCenter
 TicketCenter Selling
 Renting
 News & Tools receiving and distributing child pornography. Investigators allege that Douglas Sovereign Smith GuideLive Megachurches put their faith in unity Classified Main Menu Jr. traded several computer images "of minors engaging in sexually explicit conduct," according Texas Living Rev. Jerry Falwell back in hospital Mortga to the indictment from the U.S. District Attorney's Office in Fort Worth. adcenter Opinion Study: Most Americans sleep poorly Weather Story Create and place online advertising quickly and easily! Classifieds Report: Pope may return to hospital Texas/Southwest Amber Alert issued for Balch Springs infant shop & subscribe Texas Legislature Shop and subscribe among a variety of services More News
 Desktop Ne Washington/Politics Nation AP Headlines Ship built with WTC steel christened Search Newspaper Ads World rom The Dallas Morning Ne Education Time to toss the tax code Healthy Living Renewal of interest Obituaries 2 Burns: Sales tax would be more fair • Sign up for Biz Insight Experts: Internet, other factors responsible for bookworm population Click to View all Ads Hotel room exercise Religion Coed cycling a challenge
Time is on our side Travel boom Break Room Photography Business and Technology ets Sports Special Reports High court takes up file-sharing Underdog? Don't look at Spartans Stock Center Columnists Mays capitalize on 'D' to defeat Detroit, 95-88 Blockbuster reaches 'No Late Fees' settlement Automotive Ruling: Title IX allows whistleblower lawsuits Conditions improve in China Dow: 10405.70 -79.95 Lottery MCI accepts sweetened Verizon offer Nasdaq: 1973.88 🛛 🔫 - 18.64 Armstrong 24th at Tour de France tuneup Corrections Historical Archives Consumer confidence falls in March 5&P: 1165.36 -8.92 Baylor beats UNC for first Final Four, 72-63 News Feeds/RSS 🛤 Last updated: 3:19 P.M. More Business and Technology More Sports



Today's site is still largely a newspaper replica

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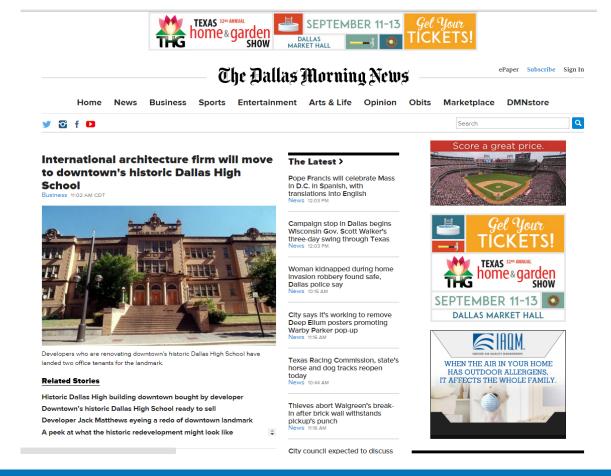


Today's site is still largely a newspaper replica

-- Navigation arranged by newspaper section

5

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Today's site is still largely a newspaper replica

-- Navigation arranged by newspaper section

-- Advertising relegated to the right rail

> **Che Dallas Morning News** dallasnews.com



Gel Your

Today's site is still largely a newspaper replica

-- Navigation arranged by newspaper section

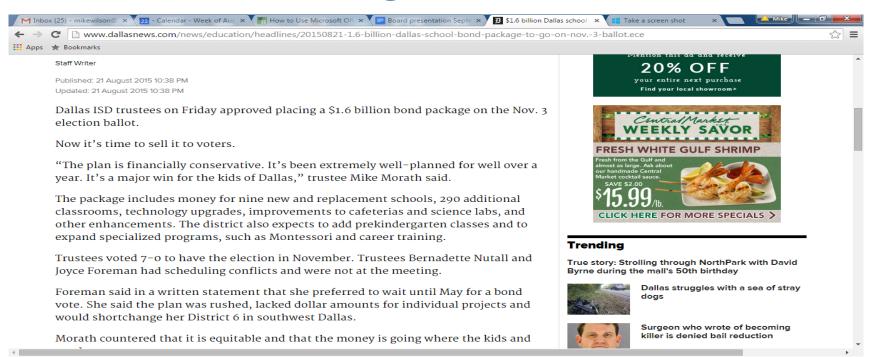
-- Advertising relegated to the right rail

uninviting design

The Dallas Morning News



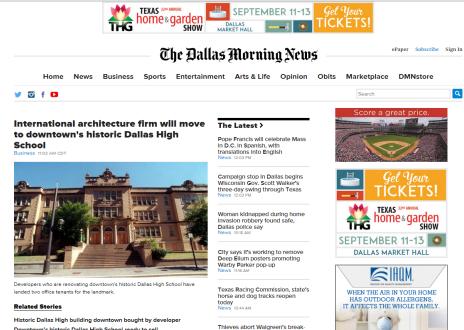
## That thinking carried over to article



"Imagine a newsroom where we think of the DMN first as a digital news organization. ... A newsroom where we are driven much more by what the audience needs and much less by what we're used to doing. "

Mike Wilson, May 18, 2015

The Dallas Morning News



Downtown's historic Dallas High School ready to sell Developer Jack Matthews eveing a redo of downtown landmark A peek at what the historic redevelopment might look like

City council expected to discuss

#### "We'll think of ourselves as a website that produces a great American newspaper."



Q



KENTUCKY

faith vs. gay rights to



#### Clerk won't budge on same-sex marriage



#### Districts. state make their cases

dallasnews

ustices lob questions at both ides about state of education What's next? By TERRENCE STUTZ

ALLAS POLICE, FIRE DE Budget grows as

#### response slows

rime spike, officer exodus erode bid to By TRISTAN HALLMAN and NAOMI MARTIN Spati Witers Retired Los Angeles exp in Smith expected Dallas police to rush over immeas-ately after he called them when he saw a man riding off ~ his \$30,000 Harley-Daidem motorcycle. After all, officers low rime in progjoh. But police didn't show up until an hour later, dessite re-

In after brick wall withstands

pickup's punch



| CONTENT                          | <ul> <li>Understand what content the DMN newsroom should<br/>provide, and in what forms, to serve its mission and to<br/>engage readers</li> <li>How will DMN find the right balance between various<br/>content types and form factors</li> </ul> |
|----------------------------------|--|
| CAPABILITIES                     | <ul> <li>What skills must the newsroom have to produce desired content across platforms</li> <li>What roles and resources are needed and in what numbers</li> </ul>  |
| ORGANIZATION AND<br>WORK PROCESS | <ul> <li>How should the newsroom be organized</li> <li>What are the workflows to produce content and engage readers</li> <li>What tech tools are needed and how should they be used</li> </ul>   |



#### The content committee



•75 percent of LAS beats don't meet metric standards for success

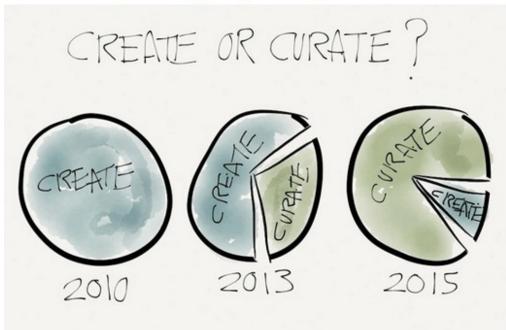
 Community news, Opinion and Business have the biggest opportunities for improvement



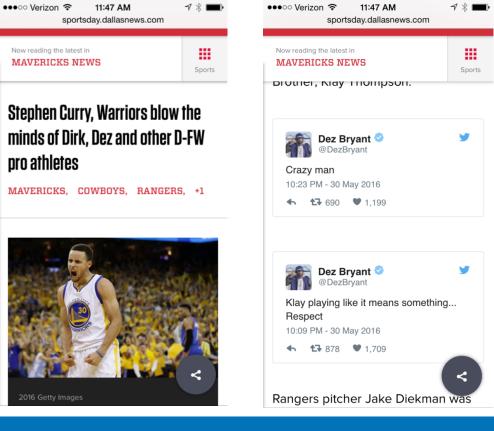
very well

#### **IMPORTANCE OF CURATION**

Sports aggregation plan:



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-- Curated by Adam Grosbard, sports producer

| ●●○○ Verizon 중 11:47 AM<br>sportsday.dallasnews.com  | ┦∦■    | •••• Verizon                        |
|--|--------|-------------------------------------|
| Now reading the latest in<br>MAVERICKS NEWS  | Sports | Now reading the<br>MAVERICK         |
| Stephen Curry, Warriors blo<br>minds of Dirk, Dez and other<br>pro athletes<br>MAVERICKS, COWBOYS, RANGE | D-FW   | Crazy ma<br>10:23 PM -              |
|  |        | Klay playi<br>Respect<br>10:09 PM - |



-- Curated by Adam Grosbard, sports producer

-- 25,000 unique visitors

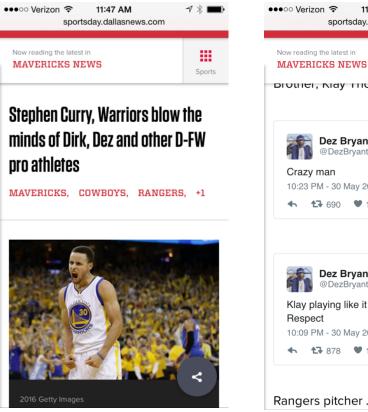
| ●●●○ Verizon 중 11:47 AM<br>sportsday.dallasnews.com                       | , , , , _ | •••• \        |
|---|-----------|---------------|
| Now reading the latest in<br>MAVERICKS NEWS                               | Sports    | Now re<br>MAV |
| Stephen Curry, Warriors bl<br>minds of Dirk, Dez and othe<br>pro athletes |           | Cr            |
| MAVERICKS, COWBOYS, RANG  | ERS, +1   | 10:           |
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| Crazy man  |             |
| 10:23 PM - 30 May 2016   |             |
| ♠ ₺₽ 690 ♥ 1,199   |             |
| Dez Bryant      @ DezBryant  | <b>y</b>    |
| Klay playing like it means someth<br>Respect<br>10:09 PM - 30 May 2016 | ning        |
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| Rangers pitcher Jake Diekm   | <<br>an was |

-- Curated by Adam Grosbard, sports producer

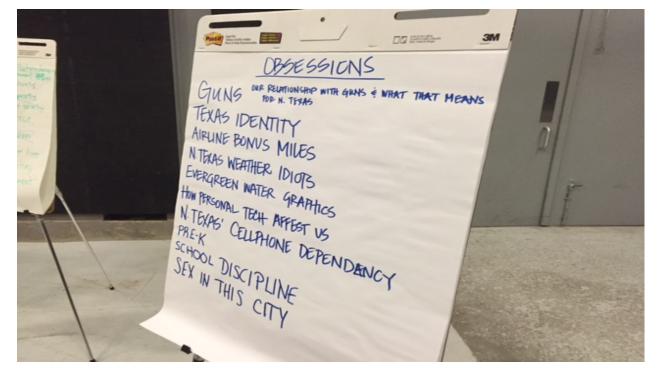
-- 25,000 unique visitors

-- 29,968 page views





### The obsessions model



## ORGANIZATION, CAPABILITIES COMMITTEES MAKE THEIR





Audience engagemeAnalytics editor

|  |  | \$                              |
|--|--|---------------------------------|
| Concurrent<br>5,6<br>Recirculatio<br>11% | 13 Internal<br>Social<br>Search  | 43%<br>16%<br>15%<br>13%<br>12% |
|  | FBI outlines reasons why six Southwest Airlines passengers were arrested and charged in Amarillo   D | 0:57                            |
|  | FBI outlines reasons why six Southwest Airlines passengers were arrested and charged in Amarillo     | 1:31                            |
| 118                                      | Sturm: A look at Cowboys position battles at QB, DE, TE, DT and more                                 | 2:09                            |
| 102                                      | City code inspectors tell Nordstrom to take down Warby Parker posters all over Deep Ellum            | 0:36                            |
|  | Grant: Elvis Andrus steals the show, does it all for Rangers in win over Padres   Dallas Morning New | 0:51                            |
|  | Sabin: Why discounting guard Ron Leary's ability to keep his starting job was foolish   Dallas Morni | 0:46                            |
|  | Cowboys cut Baylor, TCU receivers among others and put Orlando Scandrick on IR                       | 0:32                            |
| 62                                       | Dallas area day laborers vie for work, with or without cities' help   Dallas Morning News            | 2:15                            |
|  | Best of Babe Laufenberg: Don't 'hate' on DeMarco Murray; recalling the 'as                           | 0:54                            |
| 56                                       | Big 12 predictions: Favorites, projected standings and dark horses from our college bloggers   Dalla | 0:48                            |



Audience engageme
Analytics editor
Social media editor





- Audience engageme
- Analytics editor
- Social media editor
- Digital copy editors





- Audience engagemer
- Analytics editor
- Social media editor
- Digital copy editors
- News apps develope



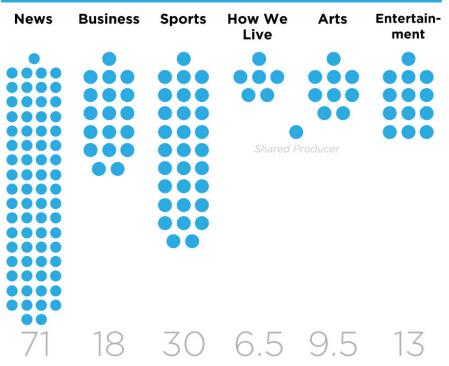


- Audience engagemer
- Analytics editor
- Social media editor
- Digital copy editors
- News apps develope
- Interactives editors

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| Recirculatio                   | n Engaged Time<br>0:38   | ■ 13%<br>■ 12%    |
|                                | FBI outlines reasons why six Southwest Airlines passengers were arrested and charged in Amarillo   D | 0:57              |
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| 56                             | Big 12 predictions: Favorites, projected standings and dark horses from our college bloggers   Dalla | 0:48              |



#### NEW ORGANIZATION VERTICALS



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## The report is released to the stat



#### **KEY PERSONNEL**

•ROBYN TOMLIN



•PAUL

O'DONNELL

•WILL PRY

•MARK







28

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#### ABETTER NEWS ORGANIZATION IN 2016 • An earlier start to the day





- An earlier start to the day
- A digital focus for editors





- An earlier start to the day
- A digital focus for editors
- A system of hubs and obsessions





- An earlier start to the day
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- Breaking news team with multimedia capability





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#### EMPHASIS ON CURATION DRIVES BIG AUDIENCES

- ✓ What we've accomplished so far:
  - Breaking News Team launched in March focused on smart, valueadd aggregation
  - Team uniques grew +84% from March-April (3.9 million-7.1million)
  - Three producers focused on curation accounted for nearly 4 million (23%) of April's unique visitors and increased uniques +267% in one month.



 Central Texas woman who killed cat with bow fighting to keep veterinary license
 390,000 uniques

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# ABIG BOOM IN OVERALL ADDIENCE GROUTH April 2015 traffic to dallasnews.com: 8.4 million unique visitors

The Dallas Morning News dallasnews.com

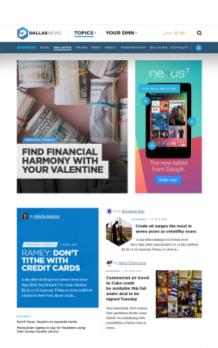
#### A BIG BOOM IN OVERALL AUDIENCE GROWTH

- ✓ April 2015 traffic to dallasnews.com:
  - 8.4 million unique visitors
- ✓ April 2016 traffic to dallasnews.com:
  - 17 million unique visitors

















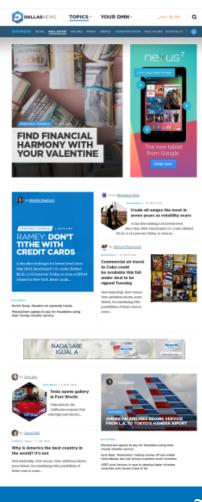
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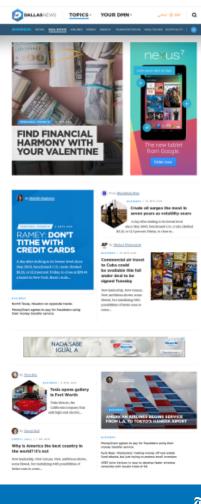
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#### THE FUTURE OF DALLASNEWS.CO M Thinking of stories in terms of readers' time

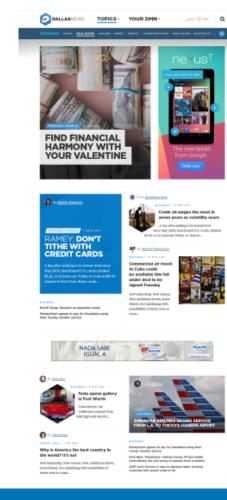
- Bites: Titles, photos, quotes, notes (tweets)
- Snacks: Image with short description, videos, summaries, lead-ins



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#### THE FUTURE OF DALLASNEWS.CO M Thinking of stories in terms of readers' time

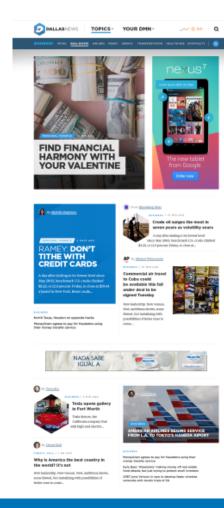
- Bites: Titles, photos, quotes, notes (tweets)
- Snacks: Image with short description, videos, summaries, lead-ins
- Meals: Complete stories, Full-length videos, image galleries



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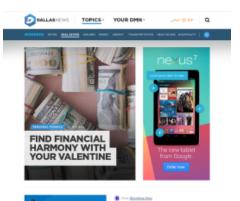
- Bites: Titles, photos, quotes, notes (tweets)
- Snacks: Image with short description, videos, summaries, lead-ins
- Meals: Complete stories, Full-length videos, image galleries
- Feasts: Investigative stories, narrative pieces, interactives



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| Search Site Go<br>Search Archive Go<br>News/Home   | VC22<br>VEATHER 77 80 73 66 74<br>54 84 43<br>Current Ocone Level<br>Live Doppler  | e <b>Final Four</b><br>s reach first Final Four with 72-6<br>friendship forged in tragedy<br>nt coverage: Men   Women | 3 win  |   | Find a Car<br>Find a Car  | tplace<br>jobcenter                           |
| iportsDay  | New Overada; 70" F Reddi<br>Former BSA official indicted for<br>One of the top national officials for Boy Scouts of America<br>receiving and distributing child pomography. Investigators<br>7. traded several computer images "of minors engaging in<br>The several several computer images "of minors engaging in<br>the several computer images "of minors engaging in the several computer images" of minors engaging in<br>the several computer images "of minors engaging in the several computer images "of minors engaging in the several computer images" of minors engaging in<br>the several computer images "of minors engaging in the several computer images "of minors engaging in the several computer images" of minors engaging in the several computer images "of minors engaging in the several computer images" of minors engaging in the several computer images "of minors engaging in the several computer images" of minors engaging in the several computer images "of minors engaging in the several computer images" of minors engaging in the several computer images "of minors engaging in the several computer images" of minors engaging in the several computer images "of minors engaging in the several computer images" of minors engaging in the several computer images "of minors enginal computer images" of minors engaging in the several c | in Irving has been indicted for<br>allege that Douglas Sovereign S  |        | News Now<br>b6-year-old boy killed by garbage truck<br>bTrial begins in Deep Ellum beating case<br>bMegachurches put their faith in unity                             | Sell Your Car     Home center     Buying     New Homes     Selling     News & Tools |   |
| exas Living<br>pinion<br>leather<br>lassifieds<br>exas/Southwest   | <ul> <li>Stated several comparer images of immos engaging in sexamy expire conduct, according to the indictment from the U.S. District Attorney's Office in Fort Worth.</li> <li>Story</li> </ul>  |   |        | Rev. Jerry Falwell back in hospital<br>• Study: Most Americans sleep poorly<br>• Report: Pope may return to hospital<br>• Amber Alert issued for Balch Springs infant |   | e online<br>y and easily!<br>subscribe        |
| 'exas Legislature   Vashington/Politics  |  |   |        | More News     Desktop News  | <ul> <li>Shop and subso<br/>variety of service</li> </ul>                           |   |
| Valiant Va | Hotel room exercise  | Fime to toss the tax code<br>Surns: Sales tax would be more<br>Sign up for Biz Insight                                | fair   | Renewal of interest<br>Experts: Internet, other factors<br>responsible for bookworm population<br>boom  | Search News   | oaper Ads<br>Morning News:<br>Go<br>w all Ads |
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| ets<br>pecial Reports<br>olumnists<br>utomotive  | Business and Technology<br>High court takes up file-sharing<br>Blockbuster reaches 'No Late Fees' settlement   | Stock Center  | Mavs o | Sports<br>og? Don't look at Spartans<br>apitalize on 'D' to defeat Detroit, 95-88   |   |   |
| ottery<br>orrections<br>istorical Archives   | Conditions improve in China MCI accepts sweetened Verizon offer Consumer confidence falls in March   | Nasdaq: 1973.88 -18.64  | Armstn | Title IX allows whistleblower lawsuits<br>ong 24th at Tour de France tuneup<br>beats UNC for first Final Four, 72-63  |   |   |
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