

# Be Relevant in Real Estate

Lucy Talley - Regional Vice President South Atlantic Publishing Group





### **Recapturing the Real Estate Market**

### Goals:

- Create solutions that serve the audience and the advertiser
- Create a destination site supporting a very hyper-local and time consuming interest, Home
- Inventory existing portfolio to determine utility
- Provide a highly-visual, mobile friendly experience
- Ensure site is flexible and customizable
- Provide robust content offering that is regularly and locally customizable via the Center for News & Design Vertical team
- Partner content from Houzz, Washington Post, AP etc.
- Provide tools and service features (e.g. home valuation, service providers, property search, mortgage calculator)
- Develop and grow audience via the portfolio including social promotion, newsletters
- Launch marketing campaign



### **Marketing and Sales Support**

### **Marketing**

- Consumer:
  - Launch promotion included: 'Win a Design Consult' and "\$5,000 home décor package" promotion; n.com home page content marketing; social media, email, ROP and online
- B2B:
  - Formats to include online media kit, fact sheet, talking points
  - Video currently under consideration
  - Materials under development and scheduled for release prior to site going live

### **Sales Support**

- Field Communications
  - Bi-weekly email updates to the field
  - Regular updates in the GateHouse Sales & Marketing Newsletter
- Training Sessions
  - Ongoing, twice weekly webinars overviewing a rotation of the new real estate product suite



### **Readers Want Great Content and Tools to Buy and Sell**

### **Survey Among GateHouse Newspaper Readers**

I Would Be Very/Somewhat Interested in this Topic on My Ideal Home Site			
	% of Readers		
Home Remodeling Articles	86%		
DIY Guides and Ideas	82%		
Real Estate Transactions	81%		
Real Estate Articles and Advice	77%		
Homes for Sale Search	74%		
Local Market Info (Schools, Taxes)	74%		
Find a Pro Directories	66%		
Mortgage Rate Info	53%		
E-Commerce (Search and Buy)	45%		



Our Site Delivers on What Readers Said was Most Important





### Reader Survey: Top 30 Real Estate Markets<sup>1,2</sup>

### Top areas of interest include (visit at least 1X/mo.)

- Real Estate Aggregation Sites 43%
- DIY/Home Improvement Sites 36%
- Social Media Idea Boards: 36%
- Home & Décor Sites 31%
- E-Commerce for Home 28%

# They're in the market to improve, sell and buy (planning/considering in next 12 months)

- Decorate My Home 57%
- Purchase Home Décor 56%
- Remodel/DIY 40%
- Remodel/Hire a Contractor 32%
- Buy or Sell a Home 16% and 18%

# Newsletters they'd be interested in (very/somewhat)

- Fantastic Finds with Links to Buy 79%
- Outdoor Living or Home Décor Advice 74%
- DIY Crafts and Renovations 72%
- Top Home and Real Estate Articles of the Week 67%

### 1) Exclude Sarasota (conflicted with Time & Money survey)

- 2) Results based on 3,465 respondents
- 3) Very/ somewhat interested

### Favorite Home Decor Site



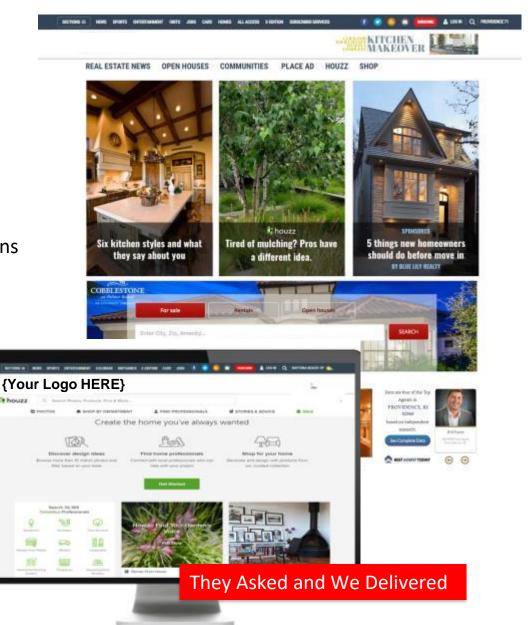
# Topics of interest in an Ideal Home/Real Estate website<sup>3</sup>

•	Home Remodeling Articles	86%
•	DIY Guides and Ideas	82%
•	Before & After Galleries	81%
•	Home Improvement Cost Guides	81%
•	Real Estate Transactions	81%
•	Real Estate Articles/Advice	77%
•	Homes for Sale Search	74%
•	Local Market Info (Schools, Taxes)	74%
•	Home Appraisal Tool	73%
•	Find a Pro Directories	66%
•	Mortgage Rate Info	53%
•	E-Commerce (Search and Buy)	45%



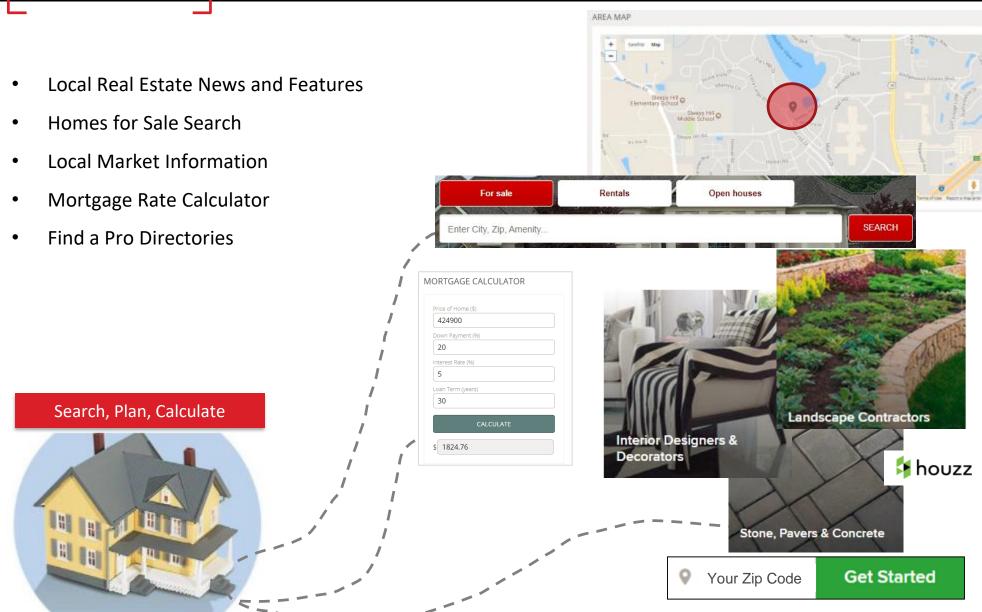
### Home Décor and DIY Top the Reader Wish List

- Partnership with Houzz Provides World-Class Content
- Design Tips and Trends from Industry Experts
- Before-and-After Projects
- Photo Galleries Offer Design Inspiration
- Product Recommendations and Purchase Options
- Seasonal Projects and Ideas
- Home Project Tips to Save Time & Money
- Local Real Estate News and Features





# Plus They Want the Tools to Better Understand the Local Market

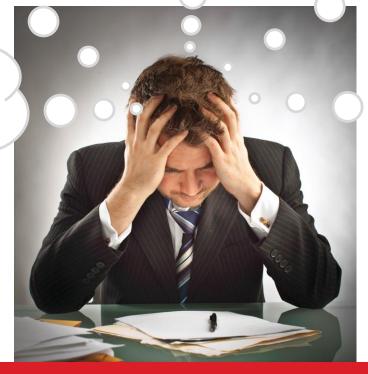


### We Asked Realtors What Was On Their Mind

How can I sell more homes AND promote myself at the same time? How can I stand out from other realtors?

What is the best way to **get more leads**?

There are so many options...How do I choose the RIGHT marketing plan?



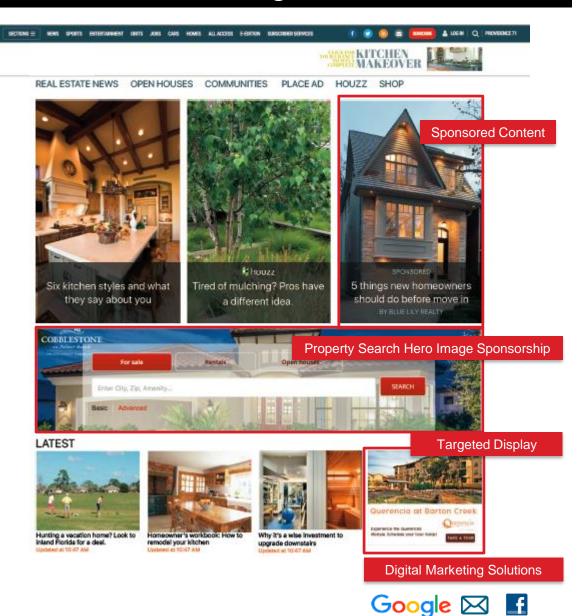
Where will I find the time to manage it all?

We Listened and Delivered



### **New Content. New Tools. New Marketing Solutions.**

- Enhanced Homes Site Developed Based on Reader Research
- Improved Property Search Tools and More Local Real Estate Information
- Digital Marketing Solutions À La Carte or Bundled - for Any Marketing Budget
- Relevant print products traditional real estate sections, lifestyle magazines (branding), ROP
- Local Support from a Trusted Resource





### **Comprehensive New Revenue Opportunities**

- Goal: Affordable-Flexible-Targeted
- Developed optimized packages for core Real Estate marketing objectives
  - Branding packages for increasing awareness
  - Listing Promotion packages to help sell homes faster
  - Lead Gen packages for acquiring new sellers
  - Packages incorporate lower OnTarget, Direct Email pricing, for the RE category
- New revenue generating opportunities include:
  - High visibility display and content marketing positions
  - Themed promotions
  - Featured Agent program
  - <u>Facebook Real Estate Ads</u>
  - Best Agent Today directory
  - Lead Gen, identify potential sellers
  - Expanded self-serve capabilities







### A Site for Readers, Solutions for Realtors

### Meet Our Full-Service Digital Marketing Agency

# Award-winning digital solutions provider helping local businesses connect with more customers

- Google Premier Partner Achieved Google's strict criteria and passed a thorough vetting process
- 10,000+ Clients The experience and scale to offer proven tools and strategies that deliver measurable results
- Full-Service Website development, social media, display ads, videos, SEO, SEM and more from a dedicated Client Services Team
- Total Transparency Measurable results provided through a 24-hour, always-on reporting platform
- Realtor-Specific Solutions Digital Marketing solutions developed with Realtors in mind



We'll help YOU Improve YOUR bottom line by providing cutting-edge solutions and best practices

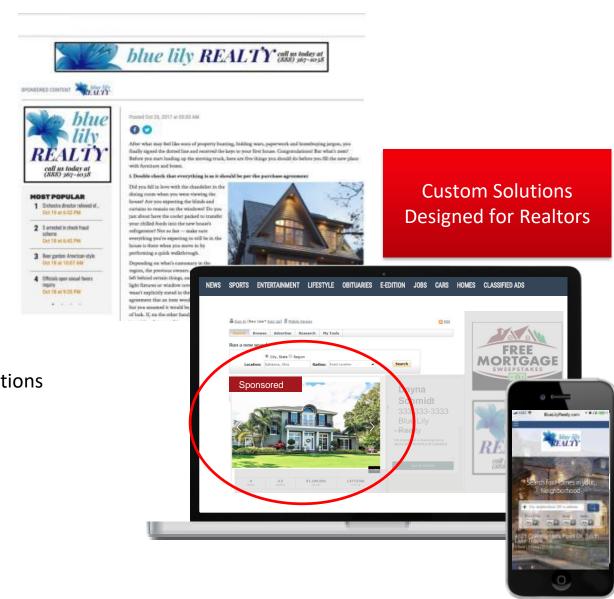






### **Your One-Stop Shop – Digital Marketing Solutions**

- Enhanced Property Listings
- Targeted Display Campaigns
- Website Development
- Social Media Management
- Facebook Real Estate Ads
- SEO and SEM
- Direct Email
- Sponsored Content
- Custom Realtor and Agent Promotions

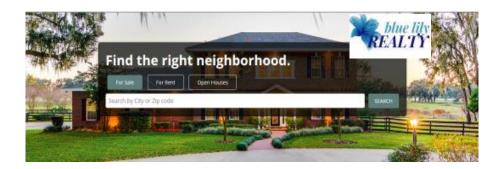


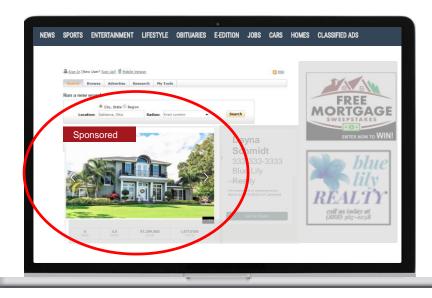


### **Enhanced Property Listings**

### **Property Search that Delivers for Realtors and Customers**

- We pull <u>all</u> listings from the MLS daily so they are always up-to-date
- Never a fee to place your listings on our site
- Most importantly, we only display the listing agent's contact information. We NEVER place other agents' contact info on your listings.
- Available Enhancements:
  - Sponsored Listings Place your listing in the first two positions on the search results page for maximum response
  - **Featured Listings** Your listings appear before non-paid listings, boosting the visibility
  - **Hero Image Sponsorship** Own the search bar with your promoted listing or community







### **Targeted Display Campaigns**

### Deliver Your Message to the Right Customers at the Right Time

- Target on our Homes Site or anywhere we find your prospects
- We'll create your ads and help you reach home buyers and sellers based on geography, interests and hundreds of demographic variables
- Key Features:
  - Demo Targeting
  - Search Targeting
  - Contextual Targeting
  - Geofencing
  - Georecency
  - Re-Targeting

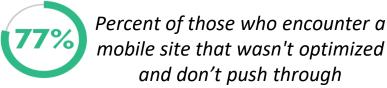




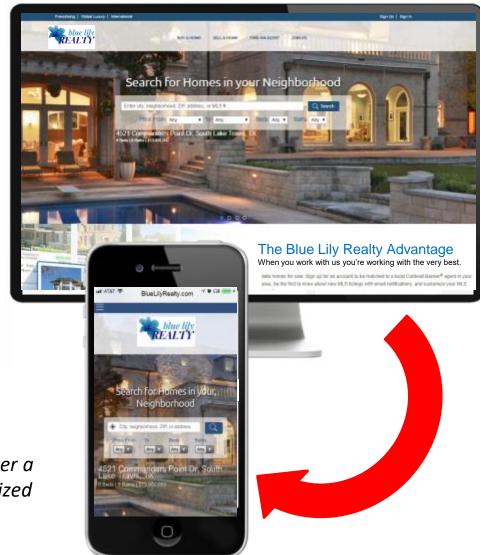
### **Website Development – Mobile Optimized**

# We'll Build You a Responsive, SEO-Friendly Website to Connect You with People Ready to Buy or Sell

- Mobile Website Design Get found on-the-go and provide an improved user experience
- Give customers anywhere access to your website while generating more business and ROI
- SEO optimization ensures your site will be at or near the top of search listings
- Additional Features:
  - Click-to-call or click-to-email functionality
  - Link social media networks, search integration, contact forms and more
  - Receive ongoing support and maintenance



- Google





### **Social Media Management**

# A Full-Service Solution to Establish a More Robust Social Presence for Your Real Estate Business

- Grow your audience and expand your reach online
- Leverage our full-service solution to establish a more robust social presence
- Our experts follow best practices to manage content and promote your business across Facebook, Twitter, LinkedIn, and Google+
- All inclusive programs combine Social Creation, Content Curation, Advertising, and Comment Responding
- A custom strategy is created for your business to reach in-market prospects and retarget your website visitors



Percent of consumers who have had a good social media experience with a brand and are likely to recommend it to others.

- Ambassador

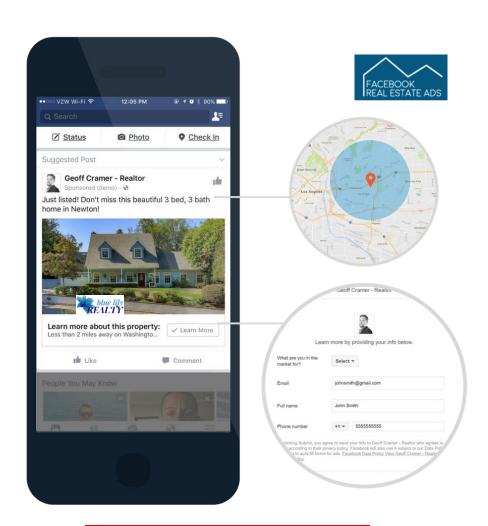


### **Facebook Real Estate Ads**

# Reach More People, Get More Leads – All for Less than the Cost of a Postcard Mailing

- Extend the Reach of your Facebook Advertising

   Appear on buyers' and sellers' Facebook
   feeds
- Simple and Automated The system will generate your ad/content based on the listing you provide and auto-optimize the message based on previous results
- Not Just a Promoted Post Our proprietary "Likely Mover Profile" identifies likely buyers and sellers in a determined radius
- Facebook's "Lead Ad" Technology Customer information prepopulates on a built in landing page, alerting you of each new lead via email
- Key Features:
  - You own the leads
  - Fully automated
  - Starting as low as \$99



**Deliver Compelling Messages** 

**Target Specific Neighborhoods** 

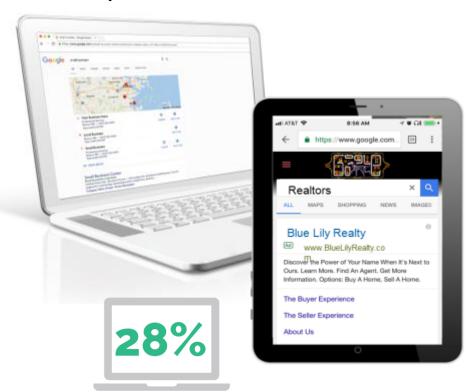
Capture Leads, You OWN



### **Search Engine Optimization - SEO**

### When Customers Search Online, Are They Finding You or Your Competitors?

- Build upon your organic search ranking to generate more business
- Don't be invisible Ranking higher in search results helps customers find you, driving more traffic to your website and listings
- Key Features:
  - Personalized research & local strategy development based on business goals
  - Strategic SEO program combining onsite and offsite work
  - Web page Optimization to be SEO-friendly
  - YouTube channel optimization & video content creation
  - Improved ranking on Real Estate-specific directory listings
  - 24/7 access to advanced SEO reporting



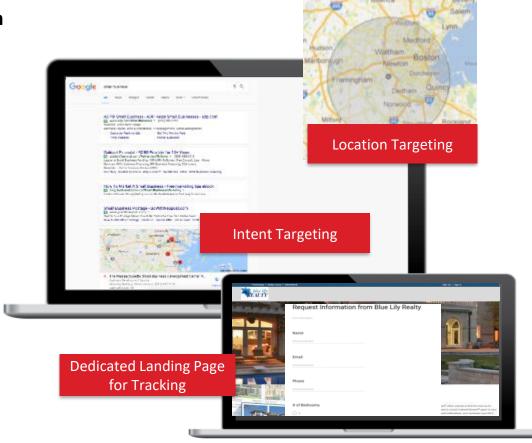
Increase in new website visits our SEO customers see quarter-over-quarter



### **Search Engine Marketing - SEM**

**Drive the Right Customers to Your Business and Turn Searches into Home Sales** 

- Market your business to the people looking for local Real Estate services
- We'll build and optimize your campaign to ensure success
- Key Features:
  - Free call tracking
  - 24/7 access to online dashboard to track results
  - Free landing page designed for conversions
  - Exposure on desktop and mobile across major search engines
  - Get your ads in front of your local customers





- Content Marketing Institute

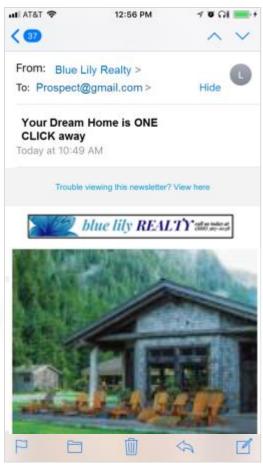


### **Direct Email – Reach Buyers and Sellers Right in their Inbox**

### **Build Email Marketing Campaigns and Expand Your Customer Base**

- Reach high-quality consumers, micro-targeting only the audience you want to reach
  - Demographics
  - Geographics
  - Behavioral-Targeting
- Guaranteed engagement and click-thrus with over 200 million emails in our database
- We'll even provide email themes and work with you on images, copy, offers, and links
- Plus you'll get real-time email metrics



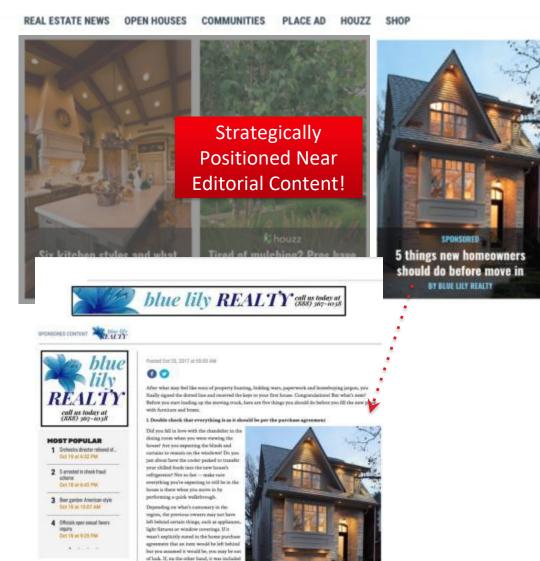




### **Sponsored Content**

# **Engage Customers with Sponsored Content that Demonstrates Your Real Estate Expertise**

- Our expert content team will work with you to develop content that provides real editorial value
- Strategically and seamlessly positioned within our editorial content
- Select from a variety of formats
  - Articles
  - Videos
  - Slideshows and GlideShows
  - Quizzes
  - Info Graphics
- Content can include a call-to-action to capture leads from real prospects





### **Custom Real Estate Promotions**

# **Custom Promotions that Capture Leads and Build Engagement**

- Stand Out from the Competition Unique engagement opportunities
- Turn-Key Quizzes and Sweepstakes
  - Real Estate
  - Home Improvement
  - Home Services
  - Mortgage Brokers
  - Custom Topics to Fit Your Needs
- Capture Leads Opt-In email addresses and consumer insights
- Retargeting Capabilities Access to the respondent emails for follow-up marketing







Quizzes and Sweepstakes



<< Sample Quiz>>



### Add to the Impact of Your Campaign with Print Advertising

# Supplement the Reach and Extend the Impact of Your Digital Campaign

At Home

- Build brand awareness in the market and promote your new listings
- Strategically place ads near Home content or target a broader audience by featuring your ad in the News Section
- We can even create Custom Content to complement digital Custom Content campaigns





### **Our Customized Solutions Address YOUR Marketing Challenges**

- One-Stop Shop for Digital Solutions
- Each tool designed to address one or more of your challenges
- Tools complement each other for maximum results
- Ability to target YOUR prime prospects in the areas you serve
- Built to suit any budget and managed by YOUR local marketing partner





### **Local Solutions, Local Support**

### There Are Many Benefits to Working With Us

- What will this campaign accomplish
- What measurable success will it provide
- What kind of growth, leads, revenue increase can they expect
- How will our program offer metrics/accountability for our performance
- How do our products and integrated solution offer the BEST opportunity for success
- What does the overall partnership look like short and long-term





# Be Relevant in Real Estate Case Study





### **The Markets**

### **Wilmington Star-News**

156,000+ Weekly Print Readership 860,000+ Monthly Unique Visitors

### **Jacksonville Daily News**

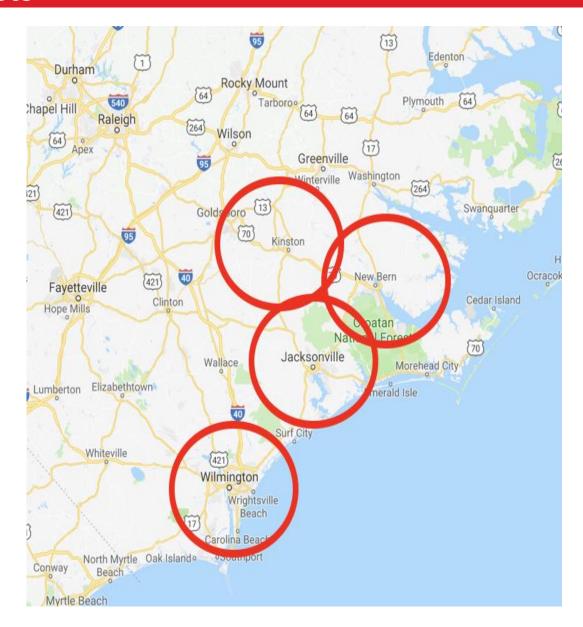
54,000+ Weekly Print Readership 260,000+ Monthly Unique Visitors

### **New Bern Sun Journal**

50,000+ Weekly Print Readership 130,000+ Monthly Unique Visitors

### Kinston

30,000+ Weekly Print Readership 140,000+ Monthly Unique Visitors



# **The Opportunity**

# Available real estate ad dollars have moved down the food chain.

- Local Agents have more control over their own advertising.
- Less of need to have to sell the Broker/Owner to gain Agent money.



# **The Opportunity**

### **Agents Need Listings**

Markets are very active right now. Wilmington & New Bern most active

- Millennials are (finally) buying
- Interest rate hikes are bringing out more buyers
- Affluent families looking for investment opportunities

CAPE FEAR REALTORS	JAN – NOV 2016	JAN – NOV 2017	% Change JAN – NOV
Total Units Sold	8,170	9,356	14.52%
Avg. Sales Price	\$251,189	\$261,870	4.25%
Median Sales Price	\$209,279	\$216,062	3.24%
Avg. Days on Market	93	81	-12.33% (12 c
New Listings	11,045	11,964	8.32%

# **The Opportunity**

Agents need <u>Sellers</u> and they need to target them.

### Average home Seller is:

- 55 Years old (up from 45 in 2009)
- Lived in home for 10-years (up from 5 years in 2000)

We have a solution.



# **The Challenge**

# We tend to consider Real Estate a Classified ONLY Category

When Agents are in a "sellers market," verticals like:

- Zillow
- Realtor.com
- Trulia
- And, our classified solutions
   ARE NOT WHAT THEY WANT!

They know the home will sell. They spend their ad dollars to target potential home sellers, to gain coveted listings over the other agents in market!





# **The Challenge**

### **Agents Are Buying "Around Us!**

In order to find the home seller, they are placing money in other media:

- Direct Mail
- Billboards
- Creative Outdoor
- Even Shopping Carts!

They know the home will sell. They spend their ad dollars to target potent home sellers, to gain coveted listings over the other agents in market!











# **Our Strategy**

Silver Real Estate Multimedia Program



We focused on **local real estate agents**(Along with SMBs) during our yearly small business, "Reach & Frequency" push

### Full-year, high value sales packages

- Each package can be tailored to individual business needs
- Various "price points"

Agent needs to commit to a <u>full year</u> of advertising to take advantage of the high value weekly price

Hyper-Local Marketing Solutions to Grow Your Business Cost Effectively!





<u>Larger</u> packages for Broker/Owners, included:

- Real Estate Section
   Weekly in Newspaper to feature listings
- Real Estate Showcase
   2x/ month to feature listings

<u>Smaller</u> packages for Broker/Owners, included:

Lifestyle Magazine
 To feature branding messages









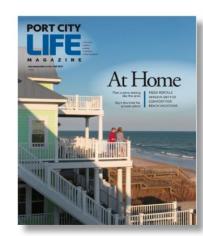
# Packages Included: Lifestyle Magazines

### **Quarterly "Lifestyle" Publications**

Slick "High Gloss," / Full-Bleed/ Full-Color
Distributed via newspaper & retail locations
Target = Affluent women



**JACKSONVILLE** 



WILMINGTON



**KINSTON** 



**New Berrn** 

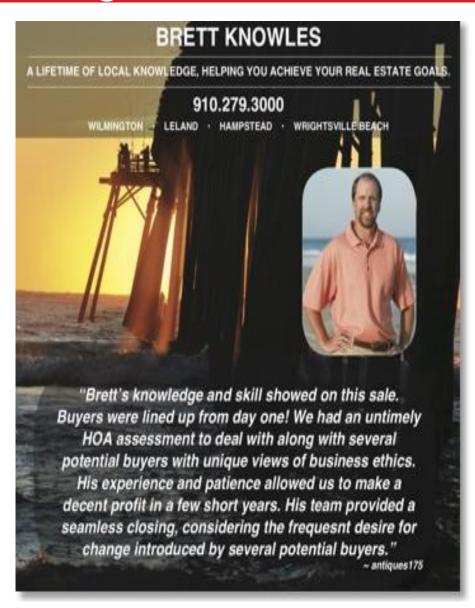


# Packages Included: Our MAGAZINES

### **Quarterly "Lifestyle" Publications**

We recommended Agents used these publications as a "BRANDING" solution to promote their ability:

- To sell homes quickly
- To sell homes at a high price



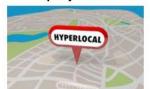
### **Our LOCAL SITE TARGETING:**

### **GateHouse Media Newspaper.com Audience Targeting**

Allows us to serve ads on our sites by:

- Zip Code
- 20 Different Audience Segments

### Target your advertising By Zip Code



And, by **Audience Segment** Including: Baby Boomers, Education Level and More!



### Newspaper.com - 20 Audience Segments

	Arts Art, arts and crafts, music, theater, museums	Eco-Conscious Environment, renewable energy	Gaming Gaming	Politics Politics, elections
7	Automotive Cars, automotive	Education Education, college, higher education, university	Health & Fitness Health, fitness, weight loss	Small Business Business technology, business finance, lease
	Baby Boomers Retiree, retirement / assisted living arrangements, health care	Entertainment Entertainment, TV, concerts, events, celebrity news	Home & Garden Home, garden	Sports Sports
	<b>Business</b> Business, business travel	Family & Parenting Family, child care, parenting	Investing & Finance Investing, finance, bonds, banking, interest rates	Technology Technology, IT, science, electronics
	Careers Career, job fair, employment	Food & Drink Food, dining, recipes, restaurants, nightlife	Luxury Luxury, wealth, vacations	<b>Travel</b> Travel, vacation, flights, hotels















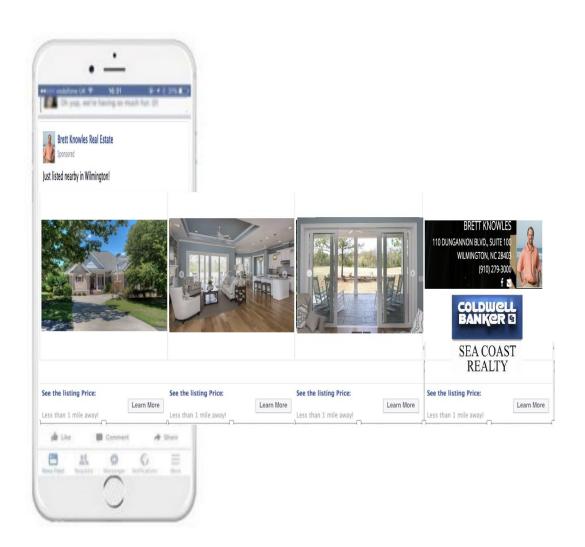


### **FaceBook advertising**

# **GateHouse Media ThriveHive Social Advertising**

Focused on Facebook for additional reach and local targeting:

 Offered "Carousel Ads" to feature latest local agent listings





Large and small packages for Broker/Owners

- Real Estate Section
   Weekly in Newspaper to feature listings
- Real Estate Showcase
   2x/ month to feature listings
- Lifestyle magazines
- Digital solutions
- Newspaper.com



Debuts 3/25 (publishing quarterly) providing tips & information on all things Wilmington!





### Hundreds of Thousands of HyperLocal Online Ads





50,000 /month on the #1 LOCAL Website



Monthly Targeted
Ad Campaign on: facebook

### **52 Total Print Ads**



2 Full Page ads/ mo. in StarNews Real Estate Section

2 Full Page ads/ mo. in Real Estate Showcase

1 Full Page each quarter in Port City Life

Online Landing Page Print ad for SEO

**Diamond** Real Estate

\$475/week

REGULAR PRICE = \$708.63/week

\*Open rate for full package



### **Hundreds of Thousands of HyperLocal Online Ads**





30,000 /month on the #1 LOCAL Website



Monthly Targeted
Ad Campaign on: facebook

### 52 Total Print Ads



2 Half Page ads/ mo.
in StarNews Real Estate Section

2 Half Page ads/ mo. in Real Estate Showcase

1 Half Page each quarter in Port City Life

Online Landing Page Print ad for SEO

**Platinum** Real Estate

**\$322**/week

REGULAR PRICE = \$455.09/week

\*Open rate for full package



### **Hundreds of Thousands of HyperLocal Online Ads**





20,000 /month on the #1 LOCAL Website



Monthly Targeted
Ad Campaign on: facebook

### **52 Total Print Ads**



- 2 Quarter Page ads/ mo. in StarNews Real Estate Section
- 2 Quarter Page ads/ mo. in Real Estate Showcase
- 1 Quarter Page each quarter in Port City Life

Online Landing Page Print ad for SEO

**Gold** Real Estate

**\$194**/week

REGULAR PRICE = \$310.37/week

\*Open rate for Quarter package



# Cost- effective marketing = Massive ROI

### **Hundreds of Thousands of HyperLocal Online Ads**



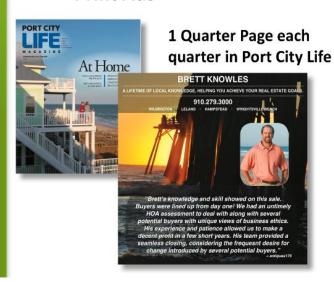
20,000 /month on the #1 LOCAL Website



Monthly Targeted
Ad Campaign on: facebook



### **Print Ads**



\$145/week

REGULAR PRICE = \$208.47/week

\*Open rate for full package



# Cost- effective marketing = Massive RO

### 240,000 HyperLocal Online Ads





20,000 /month on the #1 LOCAL Website

### **4 Total Print Ads**



1 Quarter Page each quarter in Port City Life

**Bronze** Real Estate

\$90/week

REGULAR PRICE = \$194.99/week

\*Open rate for full package





# **Going to Market**

### **Hosted Educational Workshops**

- 10 total across all markets
- Not a "time share" meeting
- Highly educational
- Offered free marketing analysis with follow- up appointments

# Worked with Outside Consultant Team to Help Close Contracts

2 Associate/ Closers for 2 Weeks

# The Blinder Group

Multimedia Sales Specialists



# Results

- **85**% = closing ratio with Agents
- \$175,000 = Total Real Estate revenue with another \$123,000 pending
- \$123/week = Avg. Spend / Agent

**ALL INCREMENTAL REVENUE** 





