

# Lessons Learned... By A Digital Agency

SNPA – The News Industry Summit – October 11<sup>th</sup>, 2018 Jay Horton – President, Digital – WEHCO Media, Inc.

### About Flypaper

Established 2013

#### Our Mission:

At Flypaper we believe in hard working people in the pursuit of their dreams, and it is our mission to support those people as they turn those dreams into reality. Our team, believes that we can make a difference in the lives of local businesses owners by connecting them with their customers online.





# What We All Want For Our Business

#### suc·cess

/səkˈses/ •

noun

the accomplishment of an aim or purpose.

#### Defined as Growing

- Customers
- Revenue
- Profit

#### What Have We Learned

That helps us achieve our success

#### People Are the difference

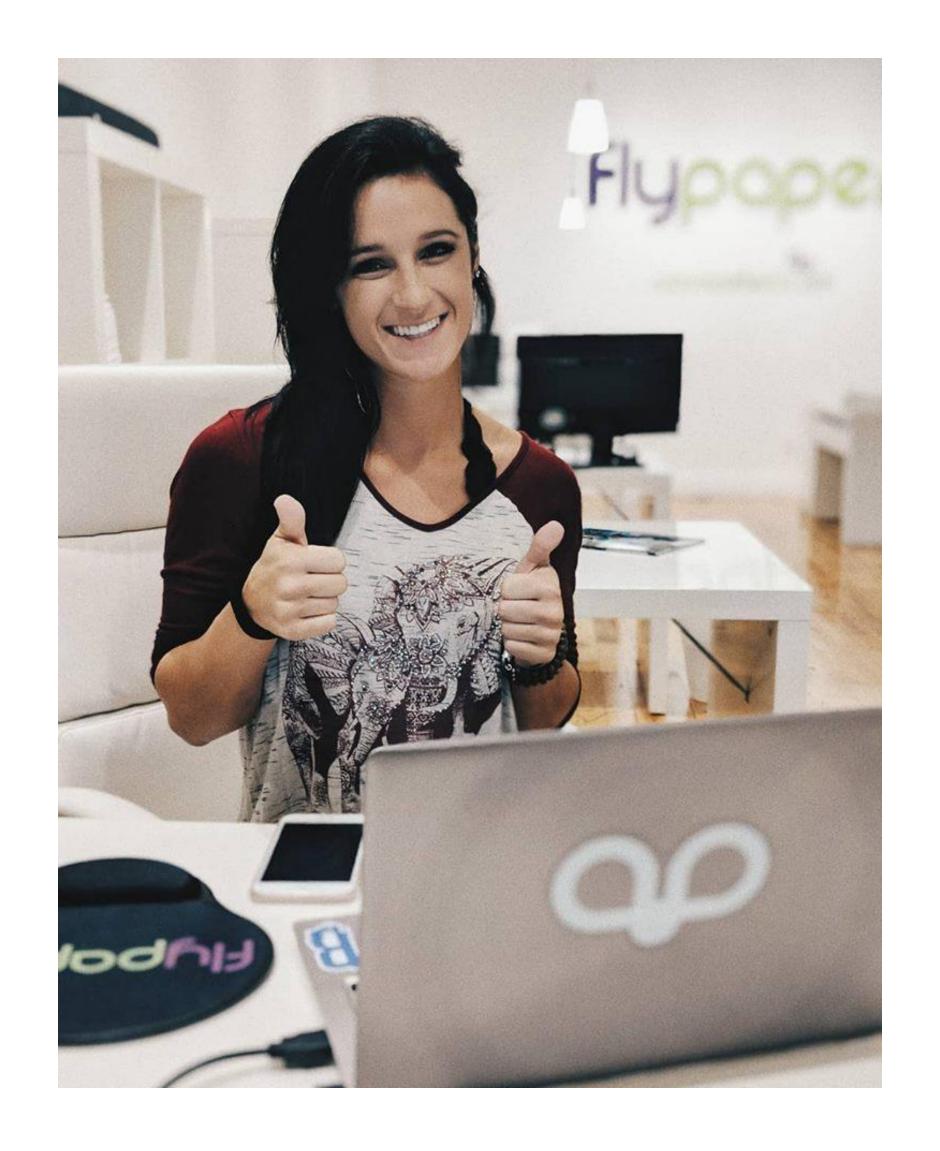
Its not enough to hire smart, technologically savvy people. They have to passionate about the mission of serving our local entrepreneurs.

#### Plan for Change

There is no such thing as standing still. If you're not moving forward, you are falling behind.

#### Stay in Your Lane

As an agency, success comes with solving problems for customers. Focus helps to solve consistently more effectively.





# Our Agency Culture:

Training — Training — Training Hierarchy "feels flat"

Open communication – have a voice Institutional nurturing everyone is a trainer

Collaborative and Open-minded

Casual but professional

Community involvement

Minimize meetings and paperwork

Ever changing – the work doesn't

always feel the same

A comfortable work environment with people who enjoy one another

# Planning for Change: Product Lifecycle Management





flypaper

2018



New and Improved

#### ONLINE PRESENCE

**Brand New** 

ADVANCED ONLINE PRESENCE

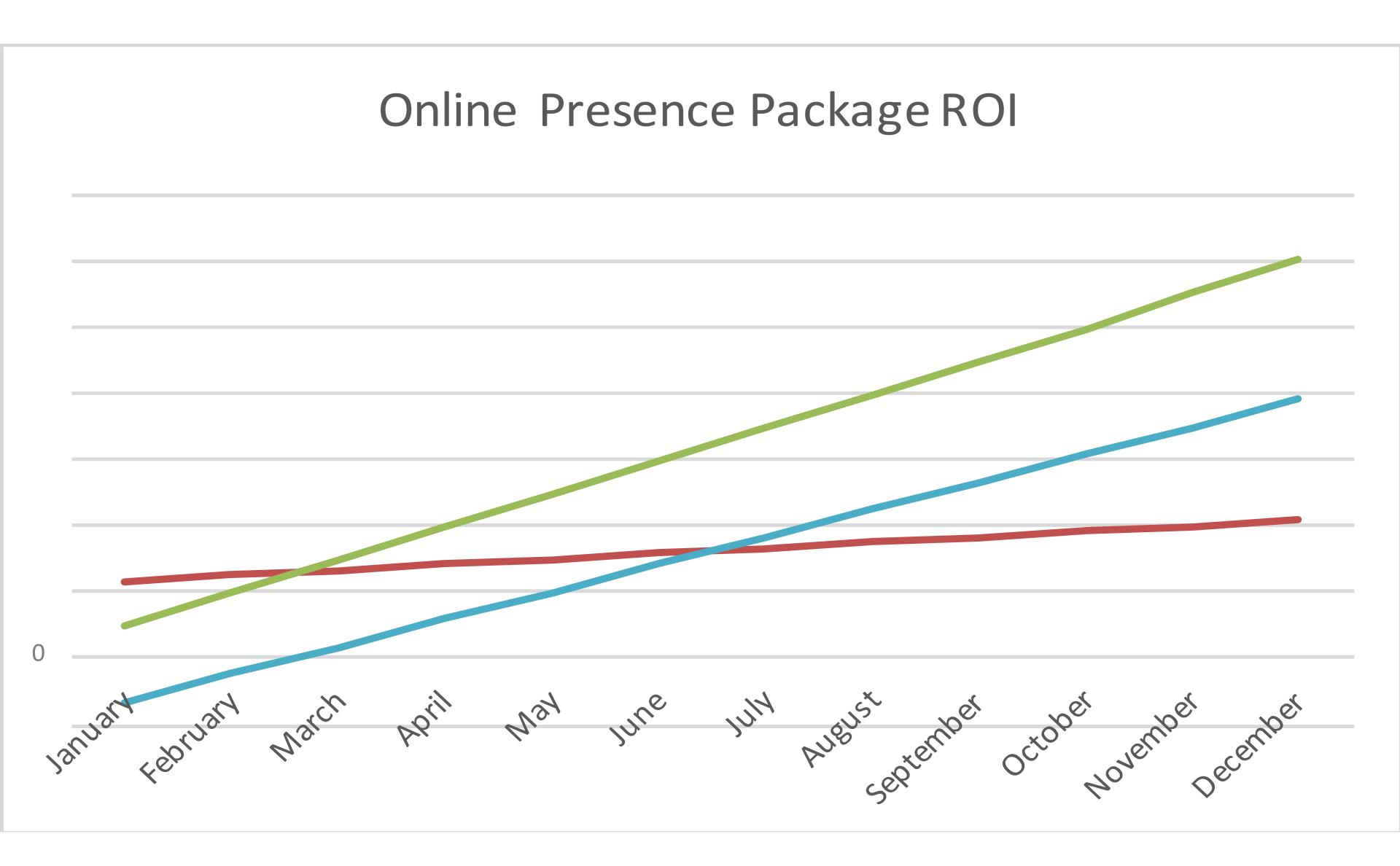
NEWS gle Analytics - Mobile, Panalytics - Mobile, Panaly MAGES Gentleman and business



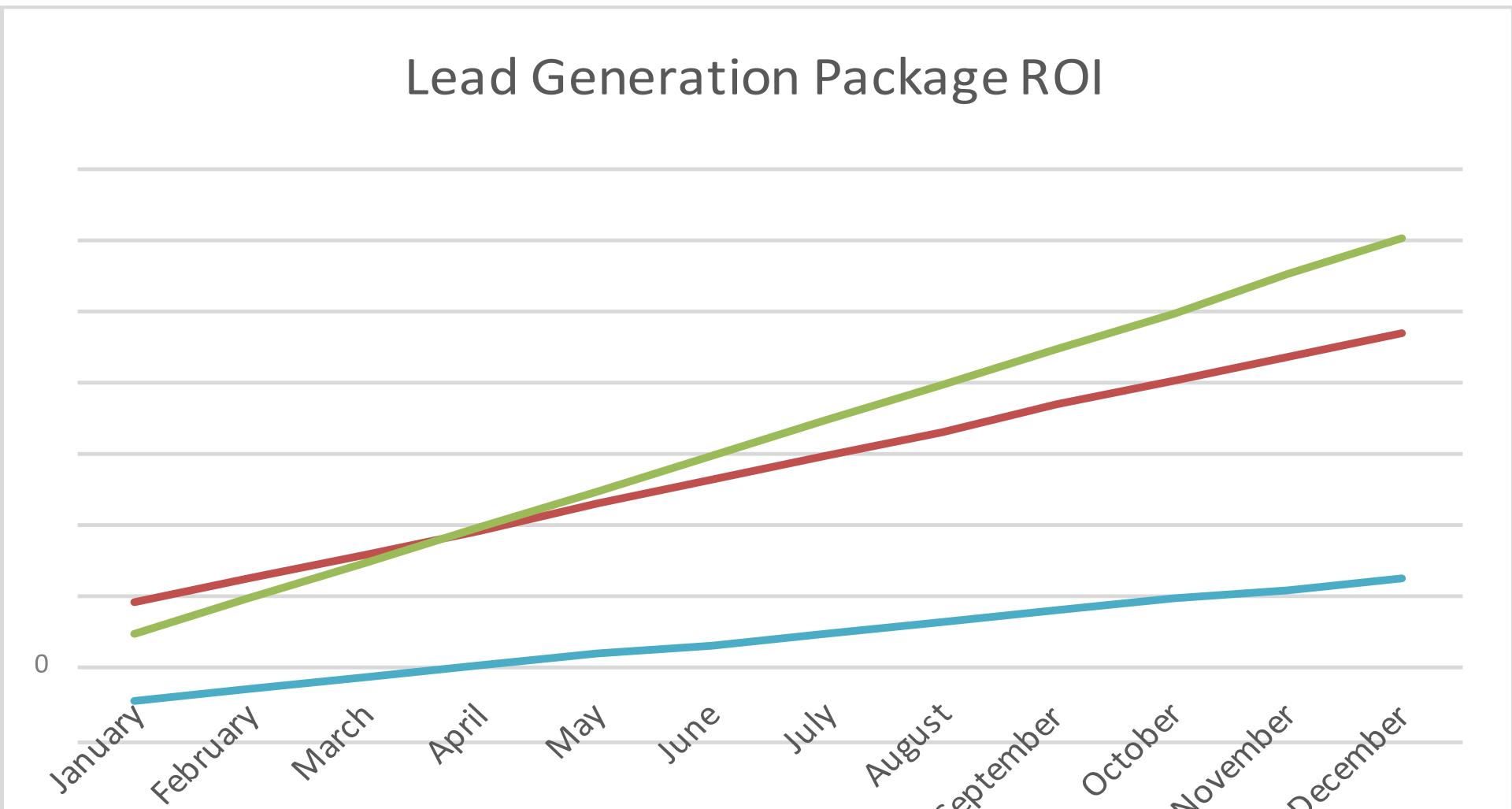
# What hasn't changed?

Website Pentration By Market	
Leader	95.10%
Market 2	84.60%
Market 3	77.50%
Flypaper Average	74.80%
Market 4	64.70%

Our Success Depends
On Online Presence







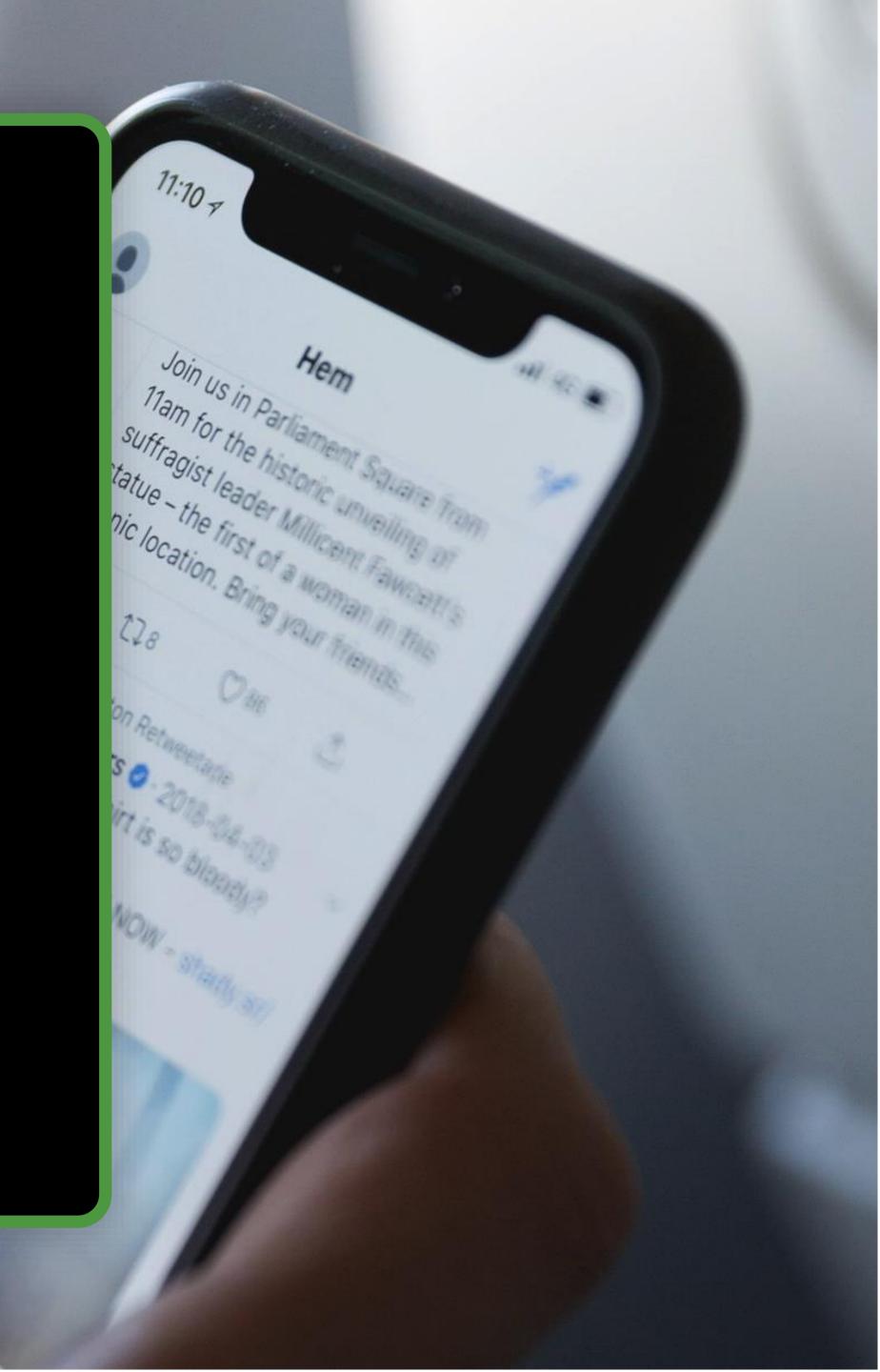


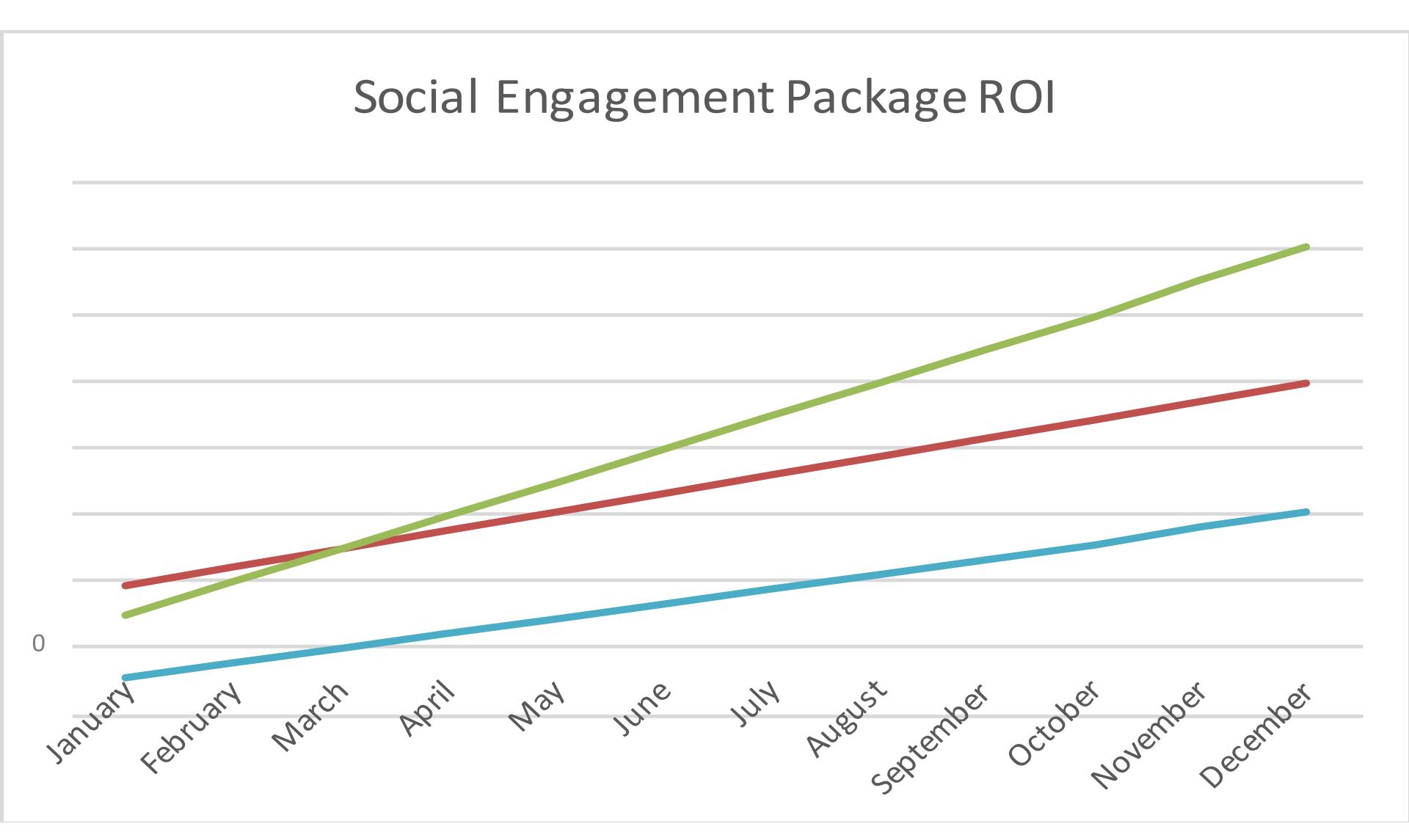
New and Improved

SOCIAL ENGAGEMENT

**Brand New** 

ADVANCED SOCIAL ENGAGEMENT









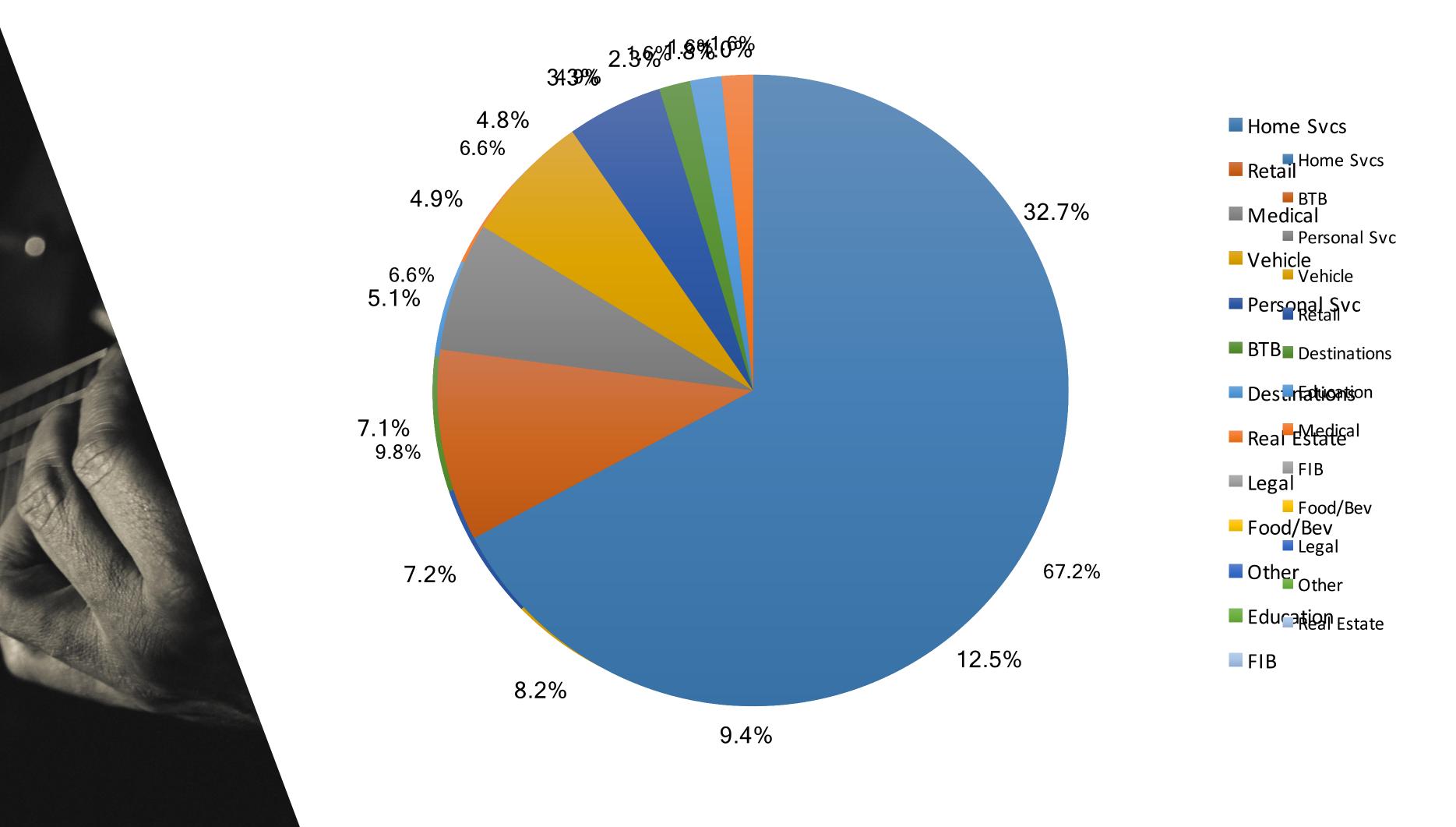






Speak the Language
Process and Product Efficiency
Manage Channel Conflict
Specialization Leads to Stronger
Campaign Performance

#### Flyphphrilleuststamecount



# Turn the Tide

Traditional Verticals Are Ripe for Re-imagining



### WHO IS EPIC?



EPIC Talent Solutions brands culture, grows awareness of community impact and connects local employers with both passive and active job seekers.

For over 25 years, we have served the greater Chattanooga area as jobs.timesfreepress.com. As the needs of our employers have progressed we have adapted to become their trusted advisor in a rapidly changing recruitment world.

Top talent can be found across multiple platforms and conducts research on your brand, workplace culture, employee benefits, compensation and commitment to the community before they agree to join your team. Our consultants educate employers on how to navigate this new environment to secure the right talent to fill their needs.

www.epictalentsolutionstn.com



#### MHA Ebics

#### Expertise

Our team of consultants listen to your needs and provide solutions that improve the timelines for finding the right candidates to join your team.

#### **Passion**

We aren't passionate about customer service – We are passionate about Service Excellence! From start to finish we work side by side to allow for flexibility as your needs change.

#### Integrity

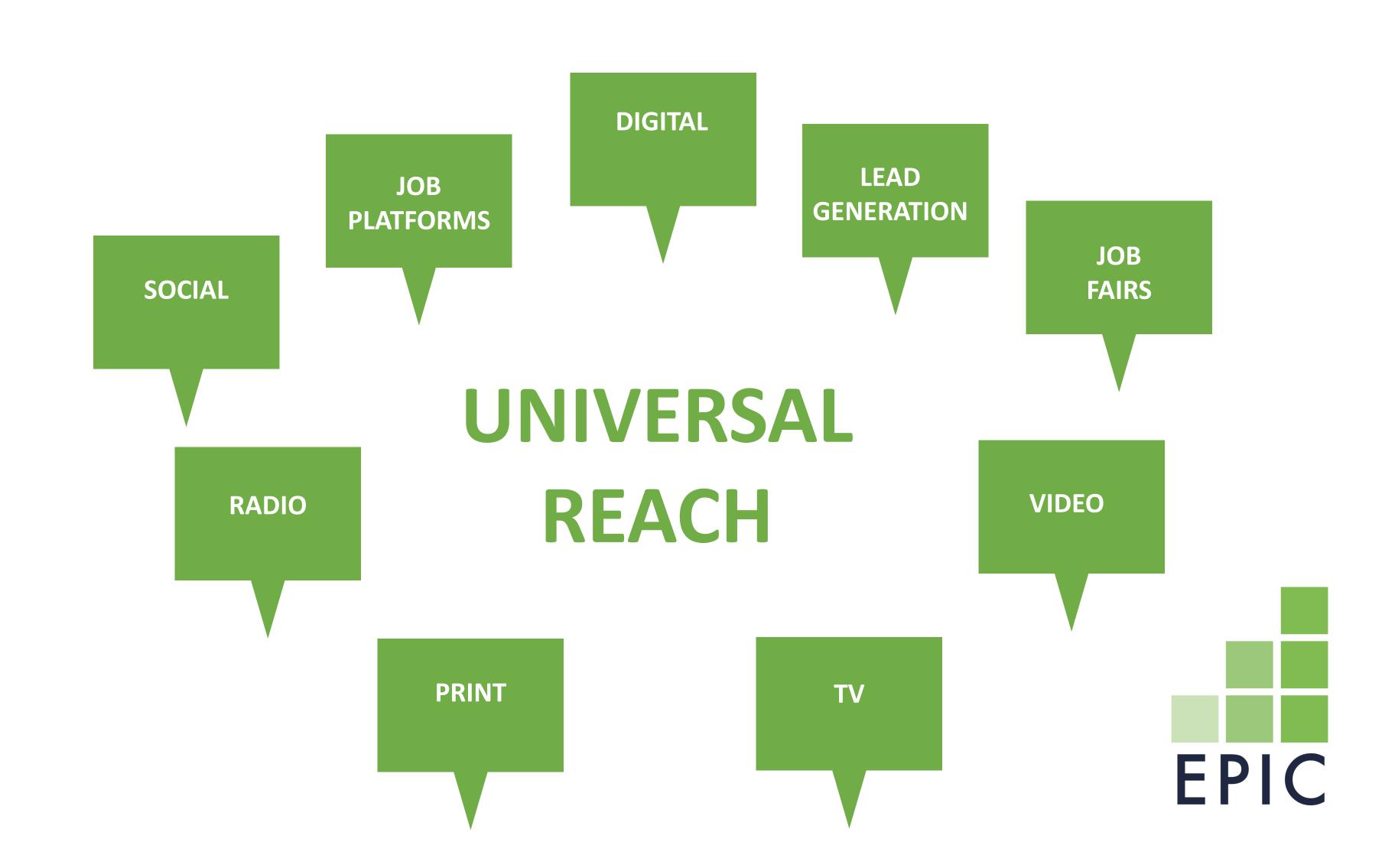
Transparency is the best policy. Our online portals allow you to track each metric of your campaign from day one. In addition, your consultant meets with you monthly to review the metrics and make recommendations on how we can continue to find opportunities to continuously attract top talent for your organization.

#### Commitment

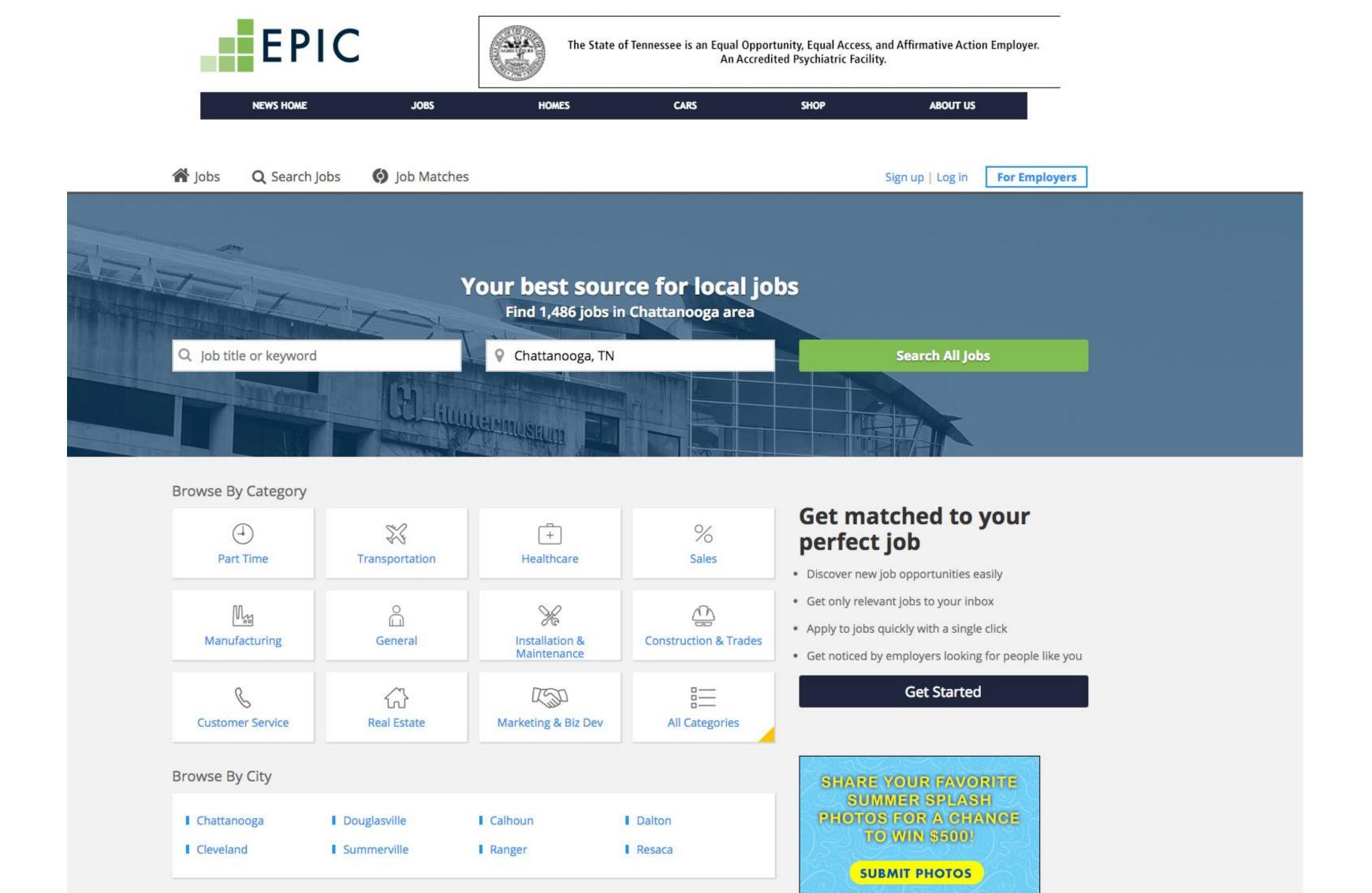
We pledge to honor our partnership and provide your business with the education, best practices and industry trends to keep you top of mind with the top talent in your vertical.



# EPIC TOOLS



## RE-BRANDED JOBS PORTAL



### JOB FAIRS



# Meet with employers face to face!

Healthcare • Transportation
General Labor • Manufacturing
Professionals • Seasonal Jobs
and more!







# EPIC JOBFEST



#### EPIC EMAILS





#### **Introducing EPIC Talent Solutions!**

At EPIC Talent Solutions our mission is to connect job seekers to employers in the most efficient way possible.

We offer services to companies, groups, and individuals by delivering unprecedented reach of talent, superior quality and relevancy, along with maximum ad performance - for less!

There are thousands of job boards on the web today but only a few are connected. This has created a highly fragmented environment where employers and qualified job seekers have trouble connecting.

We are solving this problem with innovative technology, our highly engaged community, and vast network reach. Our entire system works together to connect the right employers to the right job seekers—on our site and across the web. Therefore, whether you are searching for the ideal job, or looking for the perfect candidate, EPIC Talent Solutions is here to help!

Visit epictalentsolutionstn.com to learn more.



# BEST EMPLOYER PACKAGE

- Featured Employer Profile on jobs.timesfreepress.com
- Personal Profile Page on EPIC Website includes History, Culture, Services, Benefits, Community Engagements,
   Social Plug In's & Link to Featured Employer Page on jobs.timesfreepress.com)
- 30 Second Video can be used on any platform (except cable networks) by both EPIC and the company
- EPIC Job Fair participation (4 events max) (Mid-Package; includes 2 lunches the day of the event, display table at the event, pre-event advertisement in Sunday prior print addition and inclusion in the EPIC Job Fair E-Blast sent out prior to the event)
- Two (2) Basic 30 Day postings on jobs.timesfreepress.com
- One (1), 30 day, Boosted Job posting with Featured & Spotlight enhancements on jobs.timesfreepress.com includes: Total Talent Reach (TTR) and performance based network distribution to top aggregator sites such as Glassdoor & ZipRecruiter
- One (1) 2x2 Display Ad in the Help Wanted section of the Print and Online editions—both company and EPIC Best Employer logos included 30 days

EPIC

- 25K Impressions on timesfreepress.com website
- 2 Posts on EPIC Facebook + Instagram pages

# GOALS

- Growth of Best Employer Portal and community recognition
- Content distribution to generate new business and win-back old business through education and engagement
- Use of surveys to identify vertical specific needs and potential solutions for Healthcare, Transportation, Manufacturing and Professional positions
- Lead generation tactics to grow in-bound opportunities, networking engagements and work force development expos





WEHCO MEDIA, INC.