

It's amazing what a partnership can produce. With digital expertise and creative thinking, we can make it happen.

JANUARY SPRING TRANSFORMS

Meet Your Host

Charity Huff is CEO of January Spring, a digital marketing & advertising agency that works exclusively with publishers.



Full-service digital agency

We work exclusively with publisher to help you take digital to market:

- Programmatic display
- Paid Social

- Targeted eBlasts
- Paid Search



Case Studies Influence Marketing Investments



The Making of a Great Case Study

Telling a Story through a Case Study is More Compelling than Just Facts & Figures



Provide Background

Help potential advertisers who read the study relate to the results.



Describe the Objective

Specify the problem or challenge your customer brought to you and how you measured the outcome.



Detail the Solution

Describe the advertising solution you provided. Provide details about the results the client received. If possible, use the client's words.



Make it Readable

No one wants to read a long chunk of copy, so use formatting that makes the case study easy to read. Good case studies are about the customer's journey, NOT your company.

All Good Case Studies Have 3 Parts



Opportunity

Specify the problem or challenge your customer brought to you and how you measured the outcome.



Solution

Describe the advertising solution you provided. Provide details about the results the client received. If possible, use the client's words.



Results

Use facts, data and testimonials to demonstrate the outcome you were able to deliver

Hot Categories

- Landscaping
- HVAC
- Roofing
- Painters
- Carpets & Flooring
- Custom closets
- Solar
- Destination mgmt.
 companies
- CBD
- Private schools
- Custom home builders

- Elective healthcare:
 - Cosmetic
 - Dentists
 - Optometry
- Wealth mgmt.
- Mortgages and finance
- Health & Human Services
- EconomicDevelopment/Chamber

Ask for 6, 9, 12 Month Contracts

Case Study: Flooring & Window Coverings

Campaign includes: Geo-Fencing with Conversion Sites, Keyword Re-targeting, Site Re-targeting and Event Targeting

CAMPAIGN RESULTS:

IMPRESSIONS

767,479

CLICKS

1,995



2.6x HIGHER

than the national average!



485 Onsite Visits

from consumers who have seen the advertisement!

Ad Type	Impressions	Clicks	CTR
Geo-Fencing	453,715	1,021	0.22%
Keyword	286,035	821	0.29%
Site	10,320	58	0.56%
Event Target	17,409	95	0.55%

\$3.85 Per Click and \$9.35 Per Action

as a result of this Campaign!













Case Study: Natural Wellness

Campaign includes: Keyword Re-targeting, Geo-Fencing with Conversion Zones, and Site Re-targeting.

CAMPAIGN RESULTS: T50,004 CLICKS CTR CONVERSIONS 750,004 775 0.07%

Over
300 Onsite Visits
from consumers
who have seen the
advertisement!

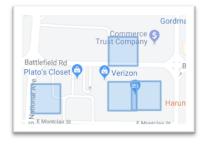
Ad Type	Impressions	Clicks	CTR
Geo-Fencing	586,583	702	0.12%
Site	10,496	12	0.08%
Keyword	152,925	61	0.03%

Customer is paying around \$15.68 Per Onsite Conversion & \$9.68 Per Click as a result of this Campaign.

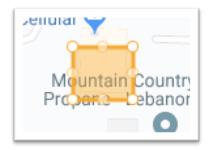


SICK OF PHARMACIES? LEARN MORE

Geo-Fences



Conversion Zone



Keywords:

health
treatment
skin
cancer
weight+loss
pain
mental+health
arthritis
depression
cannabis

Case Study: Custom Closets

Campaign includes Geo-Fencing, Keyword Re-Targeting and Site Re-Targeting

CAMPAIGN RESULTS:







Higher then the national average .08% -.10%

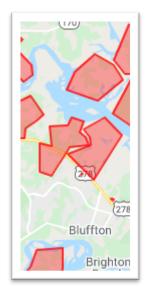
Ad Type	Impressions	Clicks	CTR
Geo-Fencing	81,100	90	0.11%
Keywords	52,815	65	0.12%
Site	2,802	6	0.21%

Customer is paying just under \$8.50 Per Click as a result of this Campaign



Everything custom but the price.

Geo-Fencing



Keywords:

kitchen+cabinets cabinet

cabinets

home+office

%21cabinet

cabinets+bathroom

cabinet+decor

more+space

bathroom+vanities

%21cabinets

cabinets+kitchen



Limited time offer

click here.

Case Study: Wealth Management

Campaign includes: Keyword Re-targeting, Geo-Fencing, Site Re-targeting and Event Targeting

CAMPAIGN RESULTS:

IMPRESSIONS

391,982

CLICKS

466



1.2x higher than the national average CTR of .1%!

Ad Type	Impressions	Clicks	CTR
Geo-Fencing	211,837	293	0.14%
Site	17,329	33	0.19%
Keyword	148,865	114	0.08%
Event Target	13,951	26	0.19%

Customer is paying less than \$8.41 Per Click as a result of this Campaign.



Geo-Fences



Event Targeting

itheater

%21investor investors

Keywords %21investors investment

financial+advisor

morgan+stanley monev+advice

mutual+funds

investor

retirement+planning

business+financial

cfn

financial+advisers

An Enduring Approach to Wealth Management H Inv

Long-Form Case Studies Work Great Too.

Digital Revenue Growth | Flawless Execution



\$1M in Full-Year Digital Revenue

"The results speak for themselves. We will double the revenue of our business over the next two years, by serving our advertising clients with a full digital offering.

Partnering with January Spring has brought the digital expertise to my business that we needed to rapidly transform from a print-centric model to an audience and revenue focused organization."

- Alexis Bourkoulas, Publisher & CRO, Metro Parent Media Group



Target Your Audience

Offer a Multi-Media Marketing Program, that is anchored by your Publication

Generate Leads for Your Sales teams, with outbound marketing, by category.



Here's what's included in this offer:

- A full-page story as part of a limited, exclusive promotional package in print issue
- Exclusive storytelling in digital format on MetroParent.com
- A dedicated e-newsletter sent to 40,000 engaged parents
- 100,000 geotargeted digital ad impressions to drive quality prospects to your website.
- A customized online feature about your school or program that lives on MetroParent.com for a full year
- Social media promotion of the Education Issue across our social media channels
- This will live on MetroParent.com for one year!

Focus on Audience reach and engagement, across your portfolio of offerings:

- Print
- · Special Sections
- Your website
- Newsletters
- Events
- Sponsored email
- Branded/Native content
- Social media
- Audience Extension (programmatic)







Use the Case Study to Set Expectations:

- 1. Campaign Size
- 2. Potential
- 3. Upsell



BEST PRACTICES CAMPAIGN RECOMMENDATION

- # OF ADDRESSES (1000 ADDRESSES)
- X 2-3 DEVICES PER HOUSEHOLD (= 3000)
 - X 4-6 IMPRESSIONS PER DAY (= 15,000)
 - X 30 (DAYS IN A MONTH) (= 450,000)
 - X RETAIL CPM (\$10)
 - = MONTHLY BUDGET (= \$4500)

FREQUENCY

1ST: THEY DON'T SEE IT

2ND: THEY DON'T NOTICE IT

3RD: THEY ARE AWARE THAT IT IS THERE

4TH: THEY HAVE A FLEETING SENSE THEY'VE SEEN IT BEFORE

5TH: THEY ACTUALLY READ IT



FREQUENCY

6TH: THEY THUMB THEIR NOSE AT IT

7TH: THEY GET A LITTLE IRRITATED WITH IT

8TH: THEY THINK "HERE'S THAT CONFOUNDED AD AGAIN."

9TH: THEY WONDER IF THEY'RE MISSING OUT ON SOMETHING

10TH: THEY ASK THEIR FRIENDS OR NEIGHBORS ABOUT IT



FREQUENCY

11TH: THEY ACCEPT THAT THEY WILL BUY IT

12TH: THEY MAKE A COMMITMENT TO BUY IT

13TH: THEY CURSE THEIR POVERTY BECAUSE THEY CAN'T AFFORD IT

14TH: THEY COUNT THEIR MONEY

15TH: THEY BUY WHAT THE AD IS OFFERING

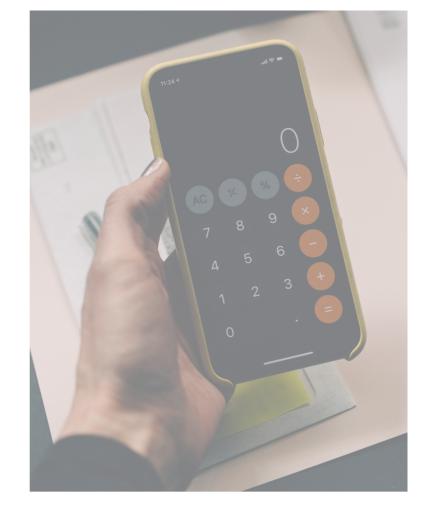


RUN THE NUMBERS

100K IMPRESSIONS ÷ 30 DAYS

3,300 /DAY ÷ 4 IMP/DAYS AVG

= 833 PEOPLE/DAY



KNOW THE NUMBERS

Ask your client if I brought you 10 new opportunity's, how many opportunities would they close? Learn their closing percentage and help them find their Return on Investment. If they say they would close 3 out of the 10 (industry will vary).

KNOW THE NUMBERS

Learn their closing percentage and help them find their Return on Investment. Know how much every client is worth to them!

100K IMPRESSIONS IN A MONTH

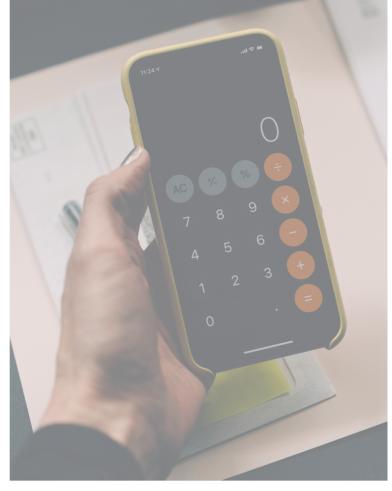
AVERAGE CTR IS .08 - .10%

WHICH MEANS 80 - 100 PEOPLE/CLICKS ARE EXPECTED TO ENGAGE.

PROGRAMMATIC CAN THAN TRACK THE FOOT TRAFFIC

LET'S SAY YOUR CLIENT RECIEVES 15 WALKS IN FROM THE CLICKS

15 WALK-INS X 30% = \$1,500 POTENTIAL RETURN



EXAMPLE: 30% CLOSE RATE AND \$300 CLIENT WORTH

Referrals are another way to stay in touch



How to Solicit a Testimonial



The casual conversation email



The professional email approach



The postsale email



The incentive email



The referral email

The casual conversation email



Hi Jim,

Thank you for your kind words during our meeting to review your campaign. It is always a pleasure to work with you on your advertising.

Would you mind if I shared your comments in a testimonial? It is always helpful for other business owners to hear from respected businesses. Thank in advance for your consideration.

[insert a written version of the verbal complement.]

The post-project email

Hi Jennifer, Thank you for your business. It is always a pleasure to work with you on your advertising.

We are showcasing businesses who have had success with our marketing program. I'm writing in hopes you would interested in featuring your business in a case study. The next time I'm at your offices, I can review the material we'd like to use in the case study.

In the meantime, here's an example of one of our case studies. [attached case study]



The post-campaign email



Hi Evan,

Thank you for your time today. We are proud of how well your advertising campaign has performed for your business. I'd appreciate your feedback on our work together, would you mind providing a brief testimonial?

[insert a link to a one-page feedback form]

The incentive email

Hi John,

Thank you for your continued business with us. When someone takes the time to recount a positive experience, it speaks volumes. And so I would like to request a small favor – a testimonial that will give others a sense of the experience and service we've provided.

As a thank you for your time, I'd like to offer you [insert offer]

Please follow this link, and fill our our fiveminute testimonial form. [insert link]



The referral email



Hi Brittney,

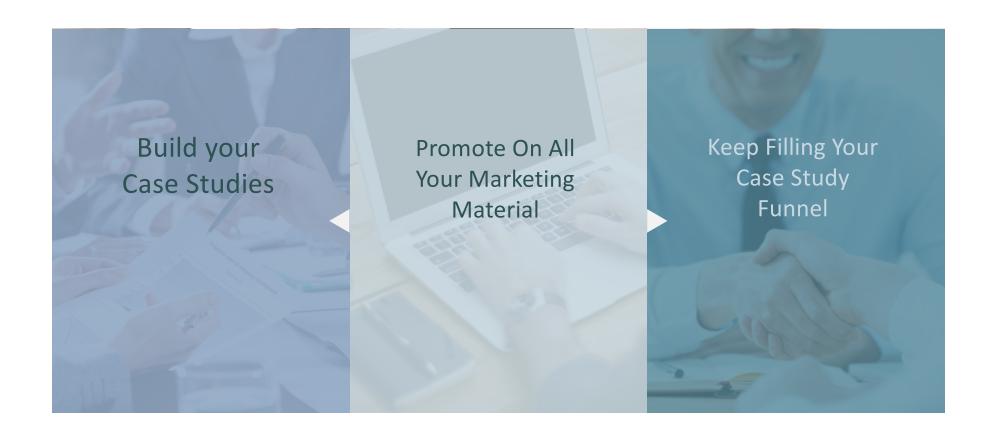
Thank you for your kind words during our meeting to review your campaign. It is always a pleasure to work with you on your advertising.

If you have a business colleague or vendor that you feel would also benefit from my efforts, I'd appreciate you recommending me.

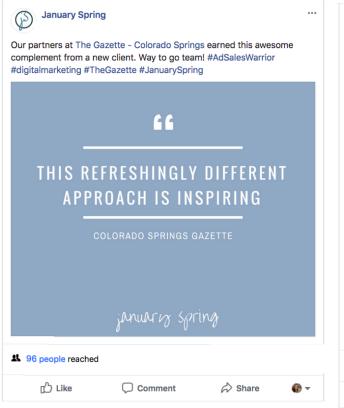
Now What?

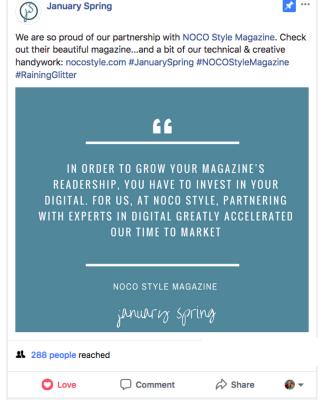


Share Your Case Studies and Testimonials



Promote in Social Media







Add to Your Media Kit

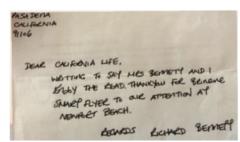
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RAVE REVIEWS

CONNECT YOUR BRAND TO THE PREMIER MAGAZINE COVERING SOUTHERN CALIFORNIA

JOIN ADVERTISERS WHO TRUST
SOUTHERN CALIFORNIA LIFE

MAGAZINE TO PROMOTE THEIR BRAND ACROSS MULTIPLE PLATFORMS



Universal Studios
City of Lompoc
Santa Anita Park
City of Redondo Beach
Breeders' Cup
Kidspace Museum
Reagan Ranch Center
Automobile Driving Museum
Aldik Home
Temecula Valley
Palm Garden Hotel
Pismo Beach Visitor's Bureau
and more



I can't thank you enough for all your team has accomplished. We are so happy with the level of work and feel that you have truly represented our brand in the best possible light.

> Alexis Garske Media Relations Santa Anita Park



Southern California Life
Magazine has provided Visit
Redondo with positive results in
a relatively short period of time.
I have strong expectations that
this publication will successfully
serve the Southern California
area for a long time.

Karin Kartounian Marketing Manager Visit Redondo Beach



SoCal Life Magazine has been a great vehicle for launching the Explore Lompoc marketing campaign. With this quality lifestyle publication, we have been able to reach our target demographic and drive market, and generate interest in Lompoc as an emerging travel destination.

Ruth Ballin
Ballin Marketing & Public Relations
Agency for Visit Lompoc LLC
(dba Explore Lompoc)

Our perfume has been selling like crazy since advertising with Southern California Life. We received an order from Singapore when a client saw our ad in one of your magazines placed in her hotel room.



Grace Jacobsen Seren Perfume



3625 E. THOUSAND OAKS BLVD. SUITE 232, WESTLAKE VILLAGE, CA 91362 | ADVERTISING AND SALES: 805.777.0080 OR
ADS@SOCALLIFEMAG.COM | SOCALLIFEMAG.COM | Southern California Life Magazine is published by Elysian Media Group, LLC.

Share with Every New Contact

DAVE WORDEN

Senior Vice President of Advertising

Media Planning Expert **Business Development Specialist**

For more than 20 years Dave has excelled at coordinating multi-market newspaper and digital advertising campaigns for clients in the financial and health care industries. The New York Press Service's one-order, one-bill, one-check advertising placement service saves Dave's clients time and money as he serves as their sole point of contact for print and digital media.

Dave's extensive knowledge of the industries he specializes in and New York's newspapers and the markets they serve, makes him an indispensable part of his clients' marketing teams. The New York Press Service is an integrated, fullservice advertising planning and placement service owned

> and operated by New York's daily, community and ethnic newspapers. Put our creative advantage to work for your company today.



I was buying media for more than 20 years and was unaware of NYPS' services. When I began working at Fidelis Care and discovered what a valuable resource New York Press Service is – for no cost, I wished I found them earlier in my career. Above all else, I have come to realize the value of advertising in community and ethnic newspapers as they have evolved to provide more and better quality editorial content to their readers. Dave and his staff serve as an extension of my department. Their comprehensive services (research, scheduling, placement and billing) are provided promptly and efficiently service. They are very reliable and very enjoyable to work with...and save my department money and time! — Jill Brass, Advertising Manager at Fidelis Care

I feel very lucky that I've had the opportunity to work with Dave Worden. Dave not only possesses an unequaled wealth of knowledge and experience in the top media market in the U.S. - but he is also diligent, kind, patient, and always keeps a level head, even in stressful situations. I'm confident that the information I receive from Dave is accurate, and was gathered through thoughtful analysis and negotiation. Dave is responsive and timely in his work - he makes me feel like a valued partner and makes me look like a rock star in front of my clients! - Amanda Soder, Media

Planner at Mintz + Hoke **Communications Group**

Working with Dave has been one of the most positive relationships I have ever had with a vendor. Not only is he responsive, attentive, flexible and personable, I have been very pleased with the product he delivers time and time again. He is someone that I can completely rely on for his depth of knowledge in the newspaper world, and always goes above and beyond in negotiating great prices and finding hidden opportunities on our behalf. I recommend him to everyone I know. — Maura Duffy Director of Marketing at Mount Sinai Health

System

Call. Click. Connect.

518 331 8863 Mobile dave@nynewspapers.com

www.nynewspapers.com

Albany

518 464 6483

621 Columbia Street Ext. Cohoes, NY 12047

New York City

212 907 6487

Chrysler Building 405 Lexington Avenue New York, NY 10174

New York Press Service











Incorporate Your Case Studies and Testimonials into Your Sales Process



http://360adsales.com/ad-sales-training-podcast



Do You Know Them?

"Are you familiar with XXXX, another local business? Would you be surprised to know they've been running with us for XXX years. Then follow on with details from your case study.



Every Time They Run and Ad With Us, They Say...

"Are you familiar with XXXX, another local business? Every time they run with us, they tell us its one of their most effective marketing efforts. Show them the results from one of your case studies.



Yeah, They Don't Advertise With Us

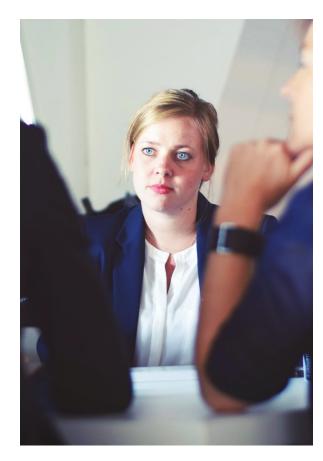
"Are you familiar with XXXX? [a business they likely have not heard of because they don't advertise with you.] You don't know them because they don't advertise, they don't invest in marketing.

As sales organizations, we need to adjusts to the changing buyers

Who's Your Buyer?



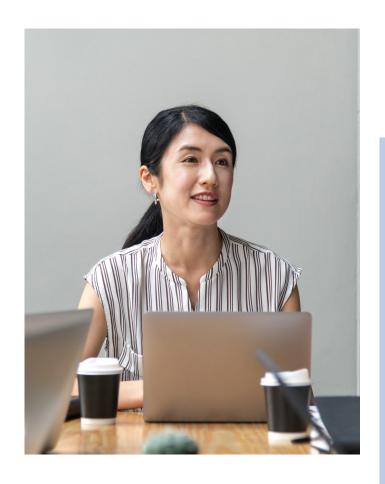






Boomers

- Want relationships with those they work with—an ongoing dialogue rather than sporadic communications
- Purchasers need face time with sales representatives and prefer in-person meetings
- Drawn to vendors' reputation and history, and the perceived quality of your product



GenX

- Are realists, and they can spot a phony a mile away; extremely motivated to do their own research
- Rely on peer-to-peer referrals more than other generations
- When you start the sales process, be sure to offer (or allude to) multiple product; they like options and a "plan B"



Millennials

- Leverage digital sources and peer input significantly more than advice from a sales professional when making a purchasing decision.
- Do 80% of their research before they even talk to you.
- Do not make decisions quickly;
 they need time and information

We're Into Long-Term Relationships

RAVE REVIEWS THAT MAKE US BLUSH

Crazy, thought – treat your clients well, do great work, and everyone wins. We've found many of our clients start working with and initial project, which then turns into another project, and then another. We are in this for the long-haul. And, we view our relationships as long-term partnerships. We've built our business on referrals. So, let's get started.



We started working with January Spring in late 2019 and we've booked significant in revenue in programmatic advertising. The January Spring team helps you enthusiastically launch with your customer base, supports and coaches you to close clients and readily works with my Digital Strategist to answer questions. Having this product in our toolbox has opened a lot of doors that have been previously closed AND we haven't seen our print buys decrease."

-Rory Gillis, COO Durham, Chapel Hill & Chatham Magazines and Heart of NC Weddings, Taste the Event, Sip + Savor & WellFest

In order to grow your magazine's readership, you have to invest in your digital platform. For us, at *NOCO Style*, partnering with experts in digital greatly accelerated our time to market. And, the partnership gave our team the foundation for years of growth.



—Tonja Randolph, Owner and Publisher of Mountain Media Group



NBM has built a proven, scalable marketing approach to turn event sign-ups to show ups. We deploy multiple marketing tactics: email, social, text messaging—and new this season, we've also layered programmatic display targeting. In partnership with January Spring, we've built a comprehensive KPI dashboard that tracks the full attendee journey and provides us with attribution tracking tied back to each marketing tactic. Our most recent show saw a 54% lift in attendees during the week of the event, thanks to our marketing efforts. That is just shy of a third of the total registration count for that event.

-John Bennett, Vice President, Integrated Media, National Business Media

When my Media clients are looking to leverage digital my first choice as a partner is January Spring. In fact, they manage my Social Media. January Spring can handle all digital for you, seamlessly. They are a great partner to help grow your digital revenue and assisting media companies in their Digital Transformation..



-Ryan Dohrn, President/Founder, Brain Swell Media



Stay In Touch



Nitosha Ramirez
Director of Sales & Local Marketing
Nitosha@januaryspring.com
303.478.2146



Charity Huff
CEO
January Spring
Charity@JanuarySpring.com
303.886.6816



Jamie Butow
Director of Sales & Social Media
Jamie@januaryspring.com
661.412.2116