

Pandemic 2020 and Beyond

Five Ways We Must Change Our Sales Approach





Temporarily **CLOSED** due to COVID-19 pandemic

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nimble adjective

Save Word

nim·ble | \ 'nim-bəl 💿 \ nimbler \ 'nim-b(ə-)lər 💿 \; nimblest \ 'nim-b(ə-)ləst 💿 \

Definition of nimble

1 : quick and light in motion : <u>AGILE</u> // nimble fingers

II a *nimble* climber

a : marked by quick, alert, clever conception (see <u>CONCEPTION sense 3</u>), comprehension (see <u>COMPREHENSION sense 1a</u>), or resourcefulness
 II a *nimble* mind

II nimble investors

b : <u>RESPONSIVE</u>, <u>SENSITIVE</u>

II a nimble listener

// nothing like playacting to make you *nimble* in your feelings

— Mary Austin



Synonyms & Antonyms for *nimble*

Synonyms

alert, brainy, bright, brilliant, clever, exceptional, fast, hyperintelligent, intelligent, keen, quick, quick-witted, sharp, sharp-witted, smart, supersmart, ultrasmart

Antonyms

airheaded, birdbrained, boneheaded, brain-dead, brainless, bubbleheaded, chuckleheaded, dense, dim, dim-witted, doltish, dopey (also dopy), dorky [slang], dull, dumb, dunderheaded, empty-headed, fatuous, gormless [chiefly British], halfwitted, knuckleheaded, lamebrain (or lamebrained), lunkheaded, mindless, obtuse, opaque, pinheaded, senseless, simple, slow, slow-witted, soft, softheaded, stupid, thick, thickheaded, thick-witted, unbrilliant, unintelligent, unsmart, vacuous, weakminded, witless

How do you want to be known?



On being nimble...

Wally's Place Bagels Bread Deli





HOME ABOUT MENU CONNECT HISTORY (

GIFT CERTS ON

ONLINE ORDERING PORTAL



COVID-19 UPDATE

THE SHOP IS NOW OPEN FOR **TAKE-OUT SERVICE 6 DAYS A WEEK** FROM 7AM to 1PM. FOR BULK ORDERS WE STILL FNCOURAGE YOU TO USE OUR PRE-ORDER SITE BELOW

HOURS

TAKE-OUT: (in store)
TUES-SUN: 7am-1pm





HOME NIGHT MERCH GIFT CARD

Order now

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HOURS OF OPERATION Effective week of May 18th

Wally's Place - 28 Community Lane, South Hero, VT 05486 802-372-4666 PRE-ORDERS: WEDNESDAY & SATURDAY PICKUP 7-10am

Order by Tuesday 7AM for pickup on Wednesday Order by Friday 7AM for pickup on Saturday TAKE-OUT (in store!) TUESDAY - SUNDAY 7-1

Orders must be placed in person or via phone for these days/times.

Online ordering is ONLY for the pre-order service and requires 24hours prep-time

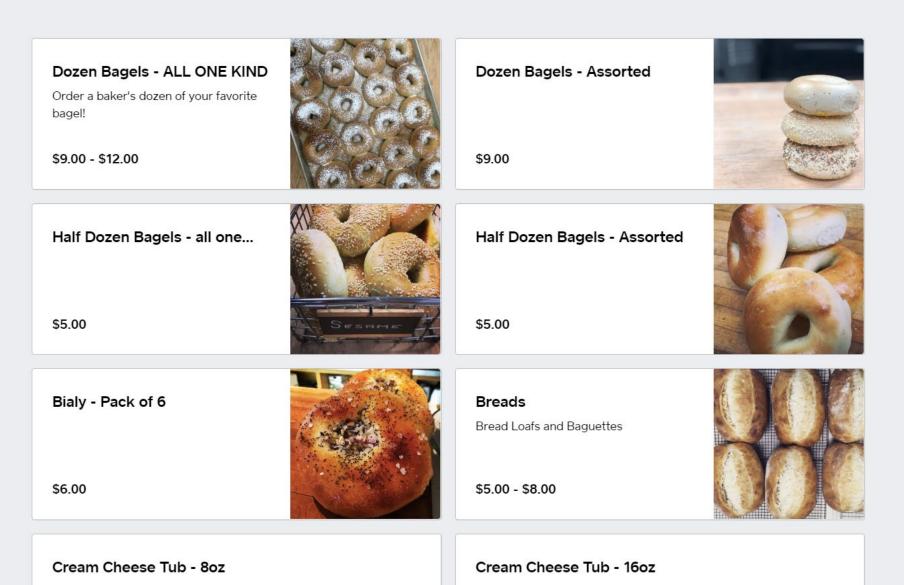


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Wally's Pre-Order Menu

NOT for same-day pickup







On being nimble...

Keeler's Bay Variety



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Weekly Ad Store Info Recipes Employment Coupons More Pages Register Login





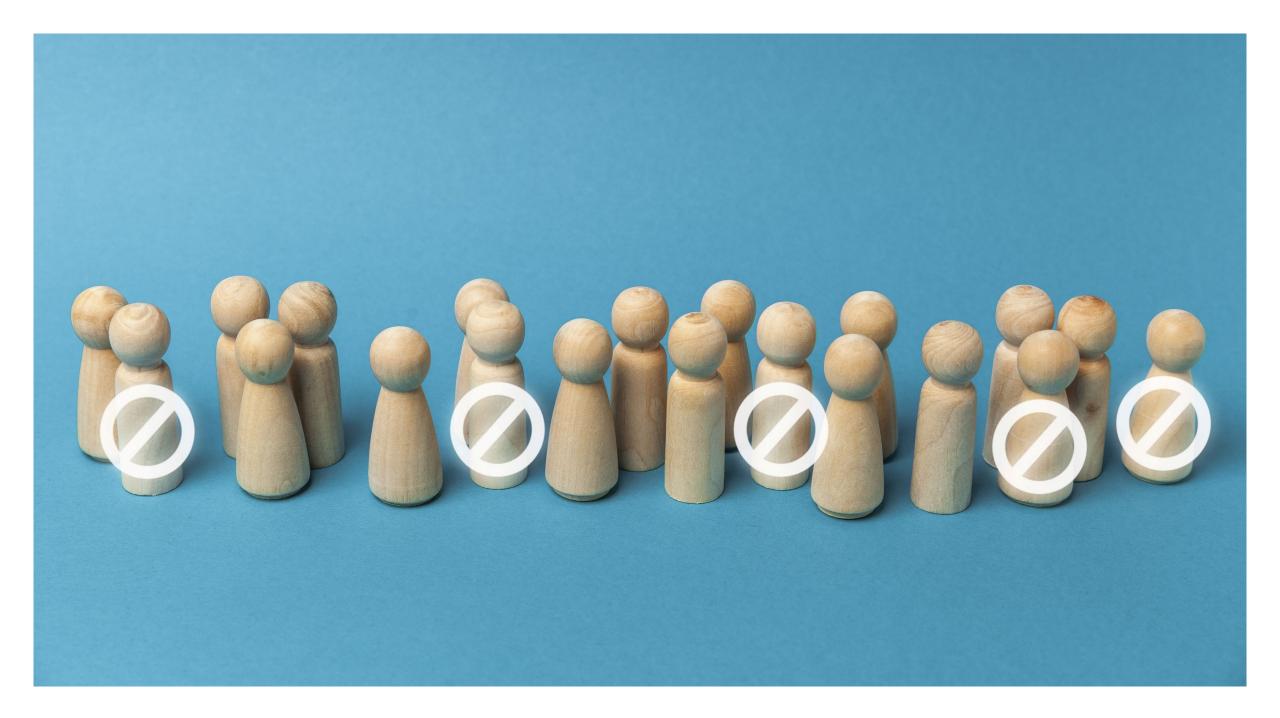




TIME FOR **NEWSPAPERS** TO BE NIMBLE. AGAIN.









"CHANGING IMMEDIATELY TO WHAT THE MARKET NEEDS"

INFORMATION

Videos



ANC provides revenue ideas and more during the 2020 pandemic

As a service to our newspaper partners Advantage Newspaper Consultants is talking with industry colleagues, small businesses, and others to provide ideas and information during the 2020 pandemic. Even two former Disney executives are featured.

- Don't see a subject you would like to hear more about?
- Do you have an initiative you would like to share?

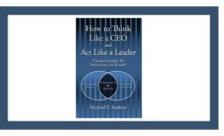
Videos Playlists



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Failure is not an option is the min... 3 days ago



How do you act like a leader? Aut... 3 days ago

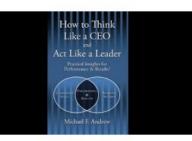
First, think. Second, dream. Third, believe. And finally, dare - Walt Disney



During the 2020 pandemic restau... 5 days ago



Rethink your business as you reop... 5 days ago



How to Think Like a CEO and Act ... 1 week ago

Think, Dream, Believe, Dare, Barr... 1 week ago



Chris Stahl of LNP Media Group i...

1 week ago



The Pueblo Chieftain steps up for ... 1 week ago



Mentors help shape us in busines... 1 week ago



Open for Business - Pandemic 20... 3 weeks ago



\$1,000,000 Grant Program is offe... 3 weeks ago











CREATING A RESOURCE



Pandemic 2020 and Beyond

Five Ways We Must Change Our Sales Approach



SIMPLY SELLING STUFF FOR ADVERTISERS TO BUY IS NO LONGER THE ANSWER.

WE MUST PROVIDE OUR CLIENTS WHAT THEY NEED AS THEY DIG THEIR WAY OUT AND MOVE TOWARDS THE NEW NORMAL.

THE **FIVE** WAYS WE MUST CHANGE OUR SALES APPROACH

#1 – FIVE WAYS WE MUST CHANGE OUR SALES APPROACH Our customer approach will change

Partnerships – Transition from SALESPERSON to ADVISOR We will analyze that they need and present it giving the

- Needs Analysis a rest
- We will set appointments and not cold call or stop in

#2 – FIVE WAYS WE MUST CHANGE OUR SALES APPROACH

We will sell audience

- It's not just PRINT
- It's not just Digital
- It's not just Special Sections
- Its not just Digital Contests and Promotion

Sell the audience

#3 – FIVE WAYS WE MUST CHANGE OUR SALES APPROACH

We will package

- Simplification is what the customer needs
- It isn't selling the deal or section of the day
- It <u>IS</u> selling what they need <u>plus</u> content <u>plus</u> audience
- And consider the commitment length

STAY TUNED FOR A BONUS LIST

OUR COLLEAGUES LIST

#4 – FIVE WAYS WE MUST CHANGE OUR SALES APPROACH We will become a center for ideas

- Ideas sharing email
- A virtual weekly ideas sharing video chat
- A newspaper webinar Advertising
- A newspaper webinar State of the market
- An eCommerce Webinar

#5 – FIVE WAYS WE MUST CHANGE OUR SALES APPROACH We will be technology-based Sales Professionals

- Zoom, Google Meet, etc.
- Expert users. Expert hosts.
- Google Calendar
- Email templates
- Geek out



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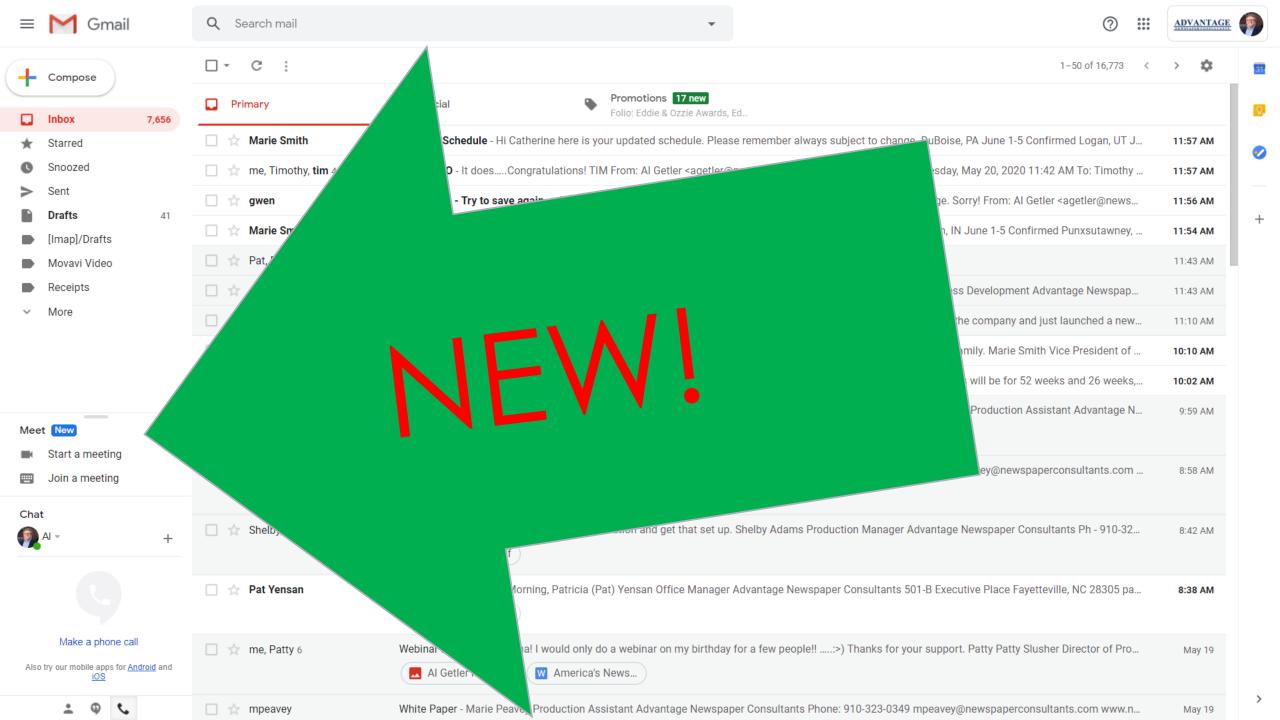
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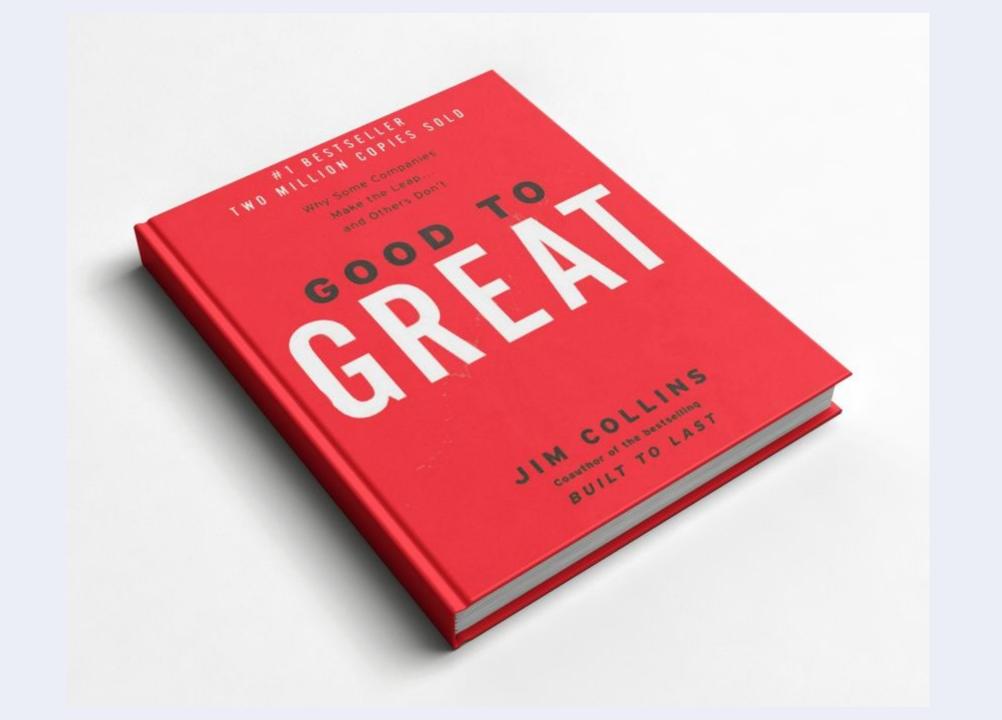
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SO, HOW ABOUT YOU?

HOW DO YOU BECOME MORE **<u>NIMBLE</u>**?



"MOST OF US LEAD BUSY BUT UNDISCIPLINED LIVES. WE HAVE EVER-EXPANDING "TO DO" LISTS, TRYING TO BUILD MOMENTUM BY DOING, DOING, DOING-AND DOING MORE. AND IT RARELY WORKS. THOSE WHO BUILT THE GOOD-TO-GREAT COMPANIES, HOWEVER, MADE AS MUCH USE OF "STOP DOING" LISTS AS "TO DO" LISTS. THEY DISPLAYED A REMARKABLE DISCIPLINE TO UNPLUG ALL SORTS OF EXTRANEOUS JUNK."

JIM COLLINS - GOOD TO GREAT - PAGE 139

Stop doing that

First, you have to stop doing some things to begin doing other things that will make you nimble. Here are a few things you might stop doing TODAY:

- Stop getting a slow start to the day and dig in
- Stop complaining about the ad placement system
- Stop whining
- Stop using paperwork as an excuse to not sell
- Stop stopping in make appointments

Let's begin with FIVE THINGS YOU CAN STOP DOING TODAY

FIVE THINGS I CAN STOP DOING TODAY:	
1.	
2.	
3.	
1.	
5.	

STOP DOING

Start doing this

Now let's move to what FIVE THINGS YOU CAN START DOING TODAY to work toward being NIMBLE. Here are a few things to consider:

- Learn how to use one feature of my email program to better serve my customers
- Learn how to host a Zoom or some other video conferencing meeting tool
- Learn something new Read an article to help me be more productive like <u>5 Steps to a</u> <u>Clutter-Free Workspace</u>
- Begin a weekly idea sharing email for your clients
- Take a good idea from one business each day and apply it to another (An HVAC dealer to a bakery)
- Implement your phone's calendar to plan every minute of your day

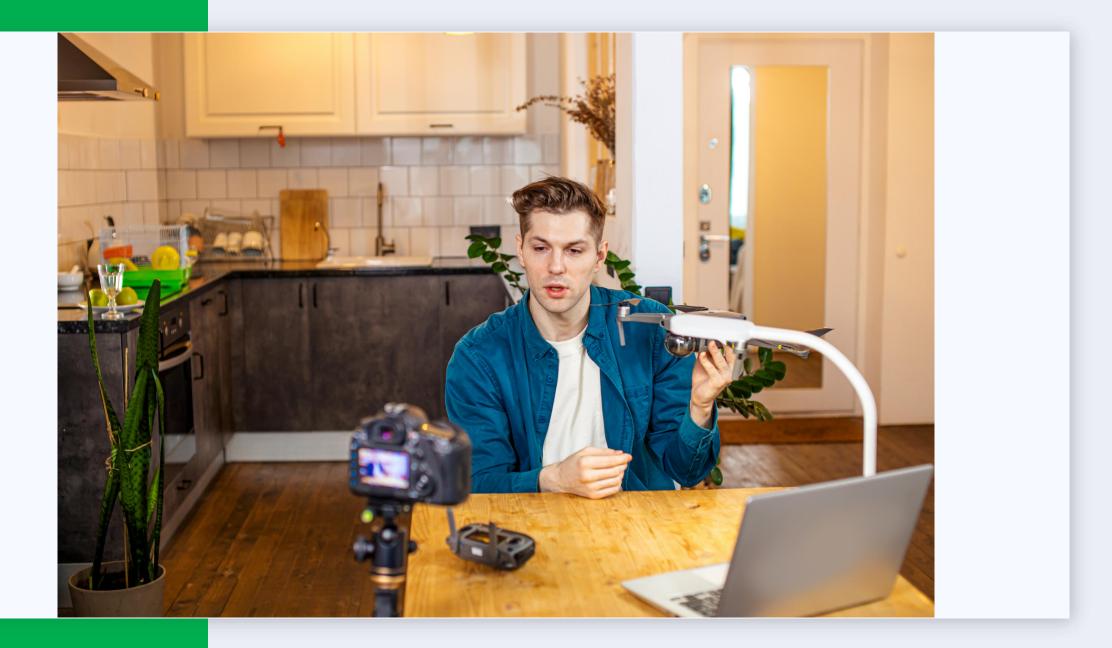
So now, what are FIVE THINGS YOU CAN START DOING TODAY?

VE THINGS I CA	N <u>START</u> DOING	G TODAY:	

Plan your time and what must get done today and every day. <u>My friend Michael Hyatt says," What gets</u> scheduled gets done."

START DOING







OTHER WAYS SELLING WILL CHANGE

SCOTT CHAMPION – CEO – CHAMPION MEDIA

"We must do a better job of using email blasts to reach customers that we may not be calling on regularly to let them know what we have to offer."

KELLY FREUDENSPRUNG – PUBLISHER - THE SALINE COURIER

"Be creative and encourage newspaper managers to have some added-value to all sales. This is a small way to say, "We're glad you are open."

DAVID R. STRINGER - PUBLISHER - THE LAWTON CONSTITUTION

"Sell the solution, not the product. Do not pitch anything unless you can explain specifically how it benefits the client."

JASON GWINNOP - RETAIL ADVERTISING MANAGER MEDINA-GAZETTE

"Don't be afraid to contact them for fear of appearing opportunistic – Many welcome the contact, especially if your product fits their business ."

KELLIE NICHOLSON - GENERAL MANAGER - ROCKET MINER

"Some business owners are lost, so we need to offer advice to help them innovate, as in selling online, delivering products, building a pick-up window, etc."

DARIN CARRAGATA – MARKETING EXECUTIVE – YUMA SUN

"DON'T BOMBARD THEM WITH OPTIONS-Design a few highly appealing menu choices for our customers to choose from. They need to be appealing to potential customers to get them started and include options for current customers to grow into as their results increase." JENNIFER MARSHALL - DIRECTOR OF OPERATIONS & ADVERTISING THE LEDGER INDEPENDENT

"We must be sensitive to our customers' needs. They are struggling like the rest of us so we need to determine how we can best help them attempt to regain a sense of normalcy."

PARKS ROGERS – GROUP PUBLISHER – OPC NEWS, LLC

"On in-person calls, we should come fully masked, gloved and with hand sanitizer and wipes. We should never be the party in an interaction that makes customers uncomfortable. If our preparedness seems like overkill then we can back down (remove masks, etc.) but only at the lead of the customer."

JAMIE KEITH - SALES & MARKETING DIRECTOR APPEAL-DEMOCRAT / TCN NEWSPAPERS

"Email/call vs. dropping by unannounced (which no one likes). Set an organized structure to your emails and make them consistent and brief so clients want to get back to you. Ask if you can text a client."

MORE IDEAS IN THE EBOOK









Patti's Birthday!!!

Focus Revenue Solutions

Advantage Newspaper Consultants

Al Getler – 781-799-4769 – agetler@newspaperconsultants.com

Doing our part, at home

How businesses in the DMV are responding to the coronavirus

Throughout the capital region, companies have changed how they're operating to comply with stay-at-home orders and social distancing guidelines. But that doesn't mean you can't access their resources—it just means things are working differently.

In order to help you understand what's open, what's not, and how to interact with your favorite places (while staying apart), we've created a database that lays out the <u>current status of</u> businesses in the D.C. metro area:

(All businesses in this directory submitted themselves for inclusion. This is not a comprehensive list of all organizations in the area.)

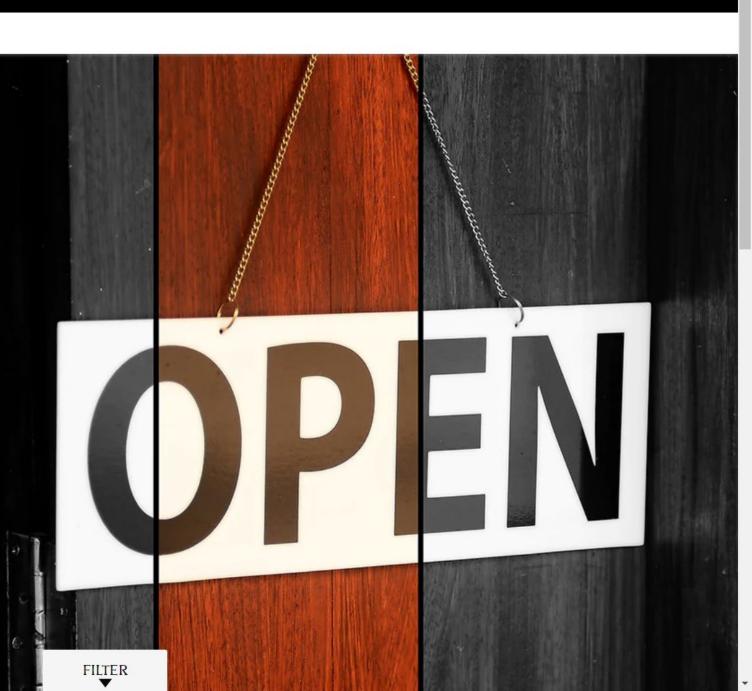
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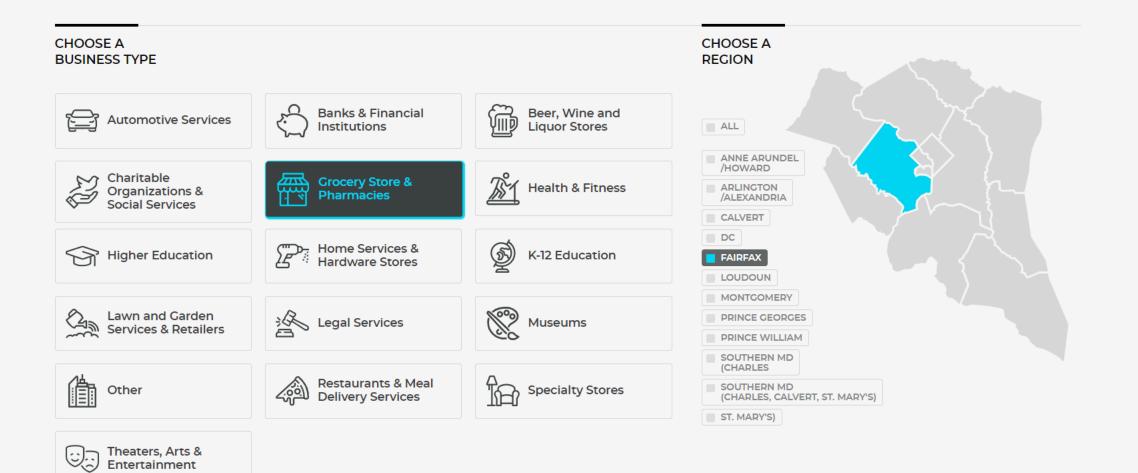
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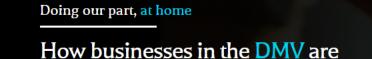
Sections = The Washington Post

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Wp BrandStudio 🕕 Content from Our Advertising Partners



APPLY FILTER



responding to the coronavirus



CURRENTLY SEARCHED FOR...

Fairfax / Grocery Store & Pharmacies

SORT BY: relevant A-Z

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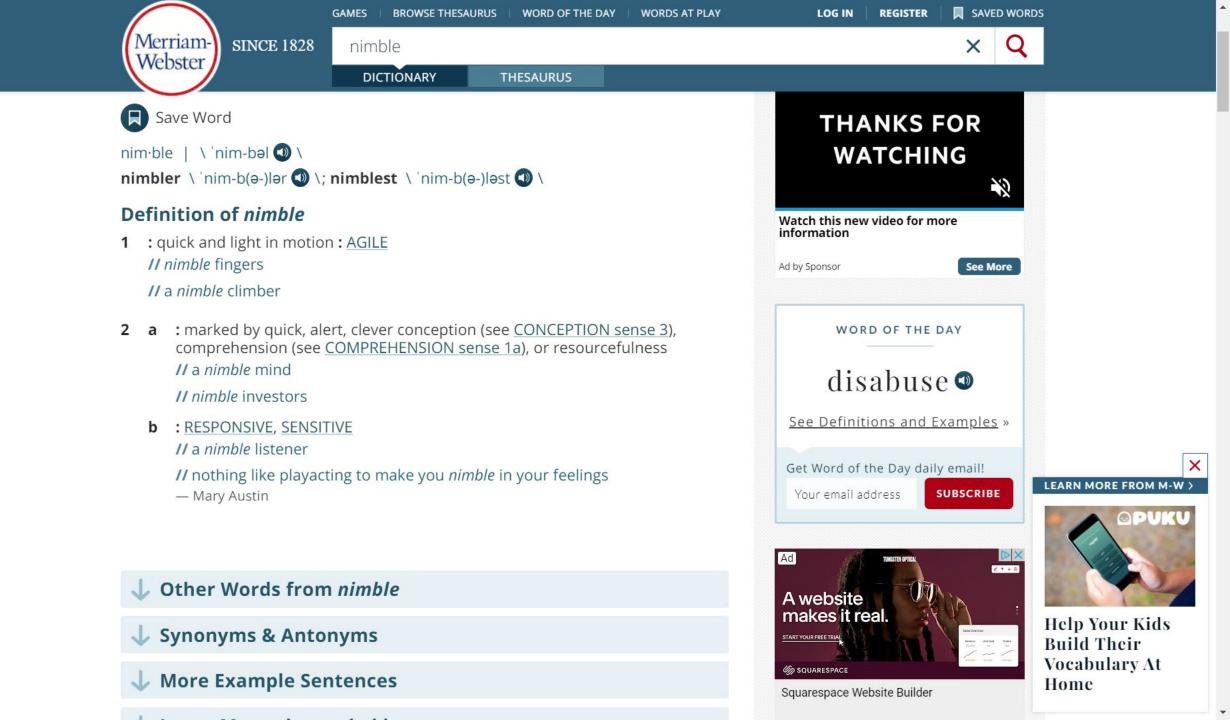
Founding Farmers Market & Grocery Multiple locations Offering contactless curbside pickup and delivery of prepared foods, groceries, necessities, spirits, CBD and herbal supplementsLast updated: April 29	Giant Food Multiple locations Social distancing protocols in place. Limited number of customers allowed in store. Face masks are mandatory for associatesLast updated: April 29	Lidl of MD & VA Multiple locations Delivery is available. "Distance stickers" are in place at stores to help customers stay apart. Carts are regularly sanitizedLast updated: April 29	Safeway - Eastern Division Multiple locations Enhanced cleaning, social distancing protocols and special hours for vulnerable shoppers are in place. Delivery and drive-up & go options availableLast updated: April 29
Grocery Store & Pharmacies	Grocery Store & Pharmacies	Grocery Store & Pharmacies	Grocery Store & Pharmacies
CLICK FOR MORE		CLICK FOR MORE	CLICK FOR MORE

Weis Markets

Multiple locations

Stores are sanitized each day. Minimal/no-contact curbside pickup and delivery available. Sneeze guards in place at registers. Staff is wearing PPE. -Last updated: April 29





Focus Revenue Solutions

Advantage Newspaper Consultants

Al Getler – 781-799-4769 – agetler@newspaperconsultants.com